

AFFIDAVIT OF ANNA MONDRAGON-METZGER

STATE OF NEW MEXICO)
) ss.
COUNTY OF SANTA FE)

I, ANNA MONDRAGON-METZGER, HAVING BEEN DULY SWORN, state as follows:

I have been the Administrative Project Manager at Eldorado Area Water and Sanitation District (EAWSO) since 2019 and prior to that served as the District's Administrative Assistant starting in July 2010. I have been an employee of the District for a total of ~13.5 years and I have personal knowledge of the matter set forth in this affidavit. The attached March 2024 edition of EAWSO's monthly publication of "*Water Notes*," noticing and advertising EAWSO's March 27, 2024, rate hearing, was mailed out to all customers of EAWSO on March 8, 2024, by surface mail and digitally to EAWSO customers who receive their billing electronically and published weekly starting the week of March 4, 2024, in the La Tienda Community Newsletter.

In addition, on or around January 10, 2024, all customers were notified in the monthly publication of "*Water Notes*," to join an informal public forum at EAWSO to review and discuss potential EAWSO water rate adjustments. The invitation also included the date, time, and location of the March 27 rate hearing. The January 10, 2024 notification was provided via mail to all customers that receive hard copies or digital copies of their bills from EAWSO and notices were posted at various outdoor locations in the community including Eldorado Community Improvement Association, Agora Shopping Center, EAWSO's outside Bulletin Board, and two other bulletin boards in the EAWSO Office building and on the EAWSO website homepage and Google Calendar available via EAWSO's website.

Additional Notifications are attached with posting dates.

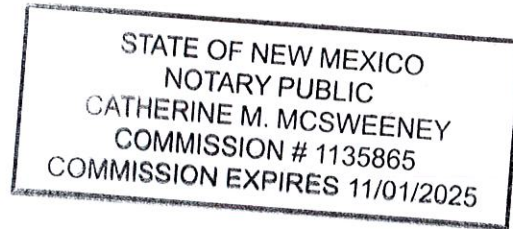
FURTHER AFFIANT SAYETH NAUGHT.

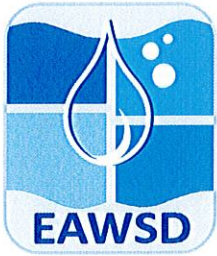

ANNA MONDRAGON-METZGER

Subscribed and sworn to before me this 15 day of March, 2024 by Anna Mondragon-Metzger.


Notary Public

My Commission Expires: 11/01/2025





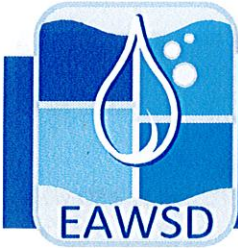
ELDORADO AREA WATER & SANITATION DISTRICT

2 N. Chamisa Dr., Suite A • Santa Fe, NM 87508 • (505) 466-2411

EXHIBIT A

EAWSD monthly newsletter Water Notes

- Excerpts from (3/2023 to 3/2024) of various editions of EAWSD's *Water Notes* monthly newsletter highlighting all aspects of Rate Study Activity including 1/31/24 PUBLIC FORUM and 3/27/24 PUBLIC HEARING.



ELDORADO AREA WATER & SANITATION DISTRICT WATER NOTES

<http://www.EAWSD.org>

March 2023, Volume 18, Issue 3

EAWSD Obtains Critically Needed New Water Source

On February 16, 2023, the ELDORADO AREA WATER & SANITATION DISTRICT (District or EAWSD) Board of Directors unanimously approved the execution of the REPLACEMENT WATER DELIVERY AND WHEELING AGREEMENT between Santa Fe County and the District that the Santa Fe County Board of Commissioners had approved at its meeting on January 19, 2023. It is not an overstatement to say that this new agreement will prove to be the single most important undertaking of the District since its inception in 2004. We have kept our customers informed as the project evolved over the past six years and now dedicate this issue of *Water Notes* to an overview of the steps leading up to this milestone.

WATER SUPPLY DECLINE

The ELDORADO AREA WATER & SANITATION DISTRICT has depended solely on its wells, (groundwater) expecting them to be long lasting. Since inception 20 years ago groundwater levels have significantly declined, aggravated by the effects of climate change. The District's 2022 WATER UTILITY MASTER PLAN projected that peak water demand will exceed 100% of its existing groundwater supply capacity within the next year or two (REFER TO FIGURE 1 below). Without an additional water source, water levels will decline over the next 20 years by an additional 30%, diminishing the capacity of District wells and the approximately 300 private Eldorado area wells. State agencies, such as the Office of the State Engineer and State Land Office, are discouraging further development of regional groundwater supplies despite the District having more than sufficient water rights. EAWSD is not alone in facing this problem. State legislators and funding agencies, including the Water Trust Board, are responding by awarding generous grants and low interest loans to regional conjunctive use projects, such as this joint water delivery project, which address demand by combining groundwater and surface water sources.



UNTIL FURTHER NOTICE, the EAWSD Board meetings will be conducted via ZOOM.com, the cloud-based video conferencing platform. Either meeting is subject to cancellation if there are no urgent agenda items requiring Board action.

If any of our customers wish to participate in a Board or Committee meeting, please call 466-2411 or email your request to: admin.manager@EAWSD.org and an invitation and call-in number will be sent to you. Each meeting has a time for public comment.

The Board meeting agenda is posted in advance on the District website and at outdoor displays at the EAWSD office, Agora Shopping Center and ECIA.

For water emergencies during business hours, call 505-466-1085
For water emergencies after hours and on holidays, call 505-780-0090

Next Month in *Water Notes*

- From the General Manager
- Recent Board Activities
- Conservation Corner
- Feb 2023 System Updates
- News Briefs

ELDORADO AREA WATER & SANITATION DISTRICT

BOARD MEMBERS

- John Calzada, PRESIDENT
- Gregory Hart, VICE PRESIDENT
- David Yard, SECRETARY
- Elizabeth Roghair, TREASURER
- David Burling, DIRECTOR

GENERAL MANAGER

Steve King

2 N. Chamisa Drive | Suite A
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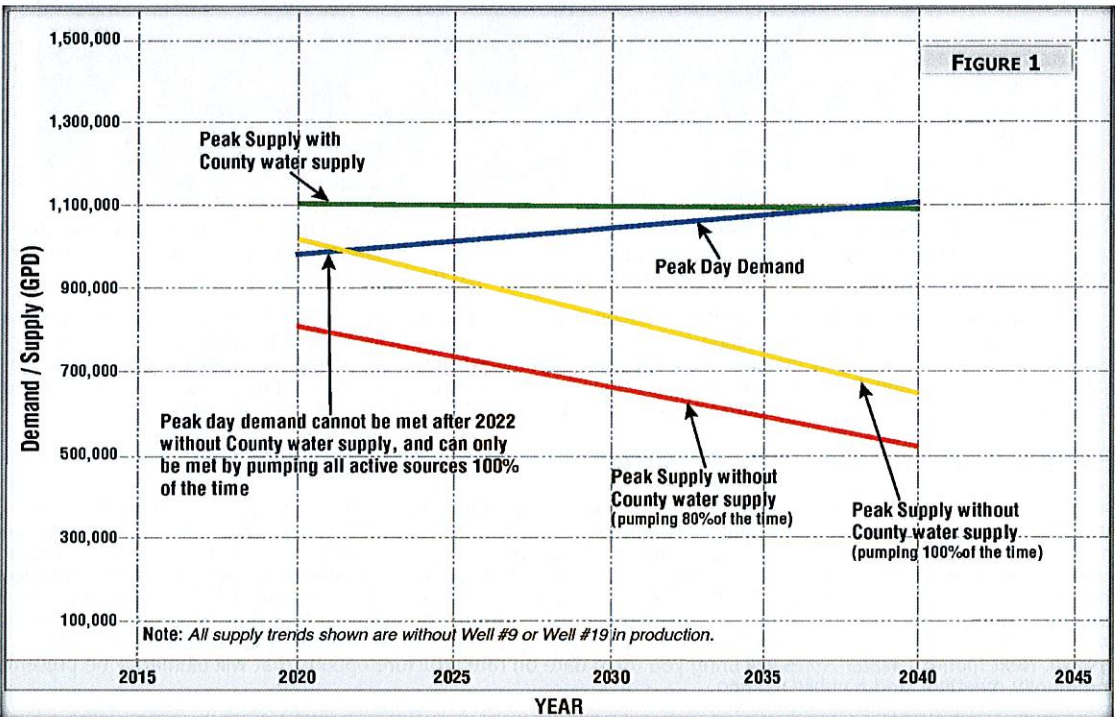
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Anna Mondragon-Metzger
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ASSISTANT EDITOR

Debra Sanderson
admin.assistant@EAWSD.org



EAWSD'S RESPONSE TO FORECASTED DECLINING GROUNDWATER SUPPLIES

Recognizing our acute need for an alternate, safe, and reliable source of water, the District reached out to Santa Fe County (SFC) in April 2017. EAWSD and the County have since been developing plans for a new wholesale supplemental water supply for our customers. SFC has a surface water supply that comes from the San Juan River and is treated at the Buckman Direct Diversion (BDD) Water Treatment Facility, jointly owned and operated by SFC and the City of Santa Fe. Additionally, the City of Santa Fe has agreed to provide emergency backup water supply to SFC and its customers from its Buckman well field, a significant benefit.

In September 2018, the District and SFC executed a MEMORANDUM OF UNDERSTANDING (MOU) REGARDING MUTUAL WATER SERVICES COOPERATION. The MOU stipulated how much water SFC would deliver to the District and to Cañoncito, the required infrastructure improvements, the responsibilities of each party to design, construct, operate, and maintain the new facilities, and a timeline for executing a permanent water service agreement. These terms were spelled out in detail in a TEMPORARY AGREEMENT dated February 2021.

A few months later, (May 2021), and before SFC had substantially completed the pipeline from the BDD to serve Cañoncito, that community experienced a complete failure of its water system. Given the dire situation, EAWSD offered to assist SFC by wheeling (*moving*) its water to Cañoncito through our system in exchange for obtaining BDD surface water for our own customers. Using EAWSD facilities to deliver SFC water to Cañoncito considerably

Continued on Pg. 2

ELDORADO AREA WATER & SANITATION DISTRICT WATER NOTES — March 2023, Volume 18, Issue 3

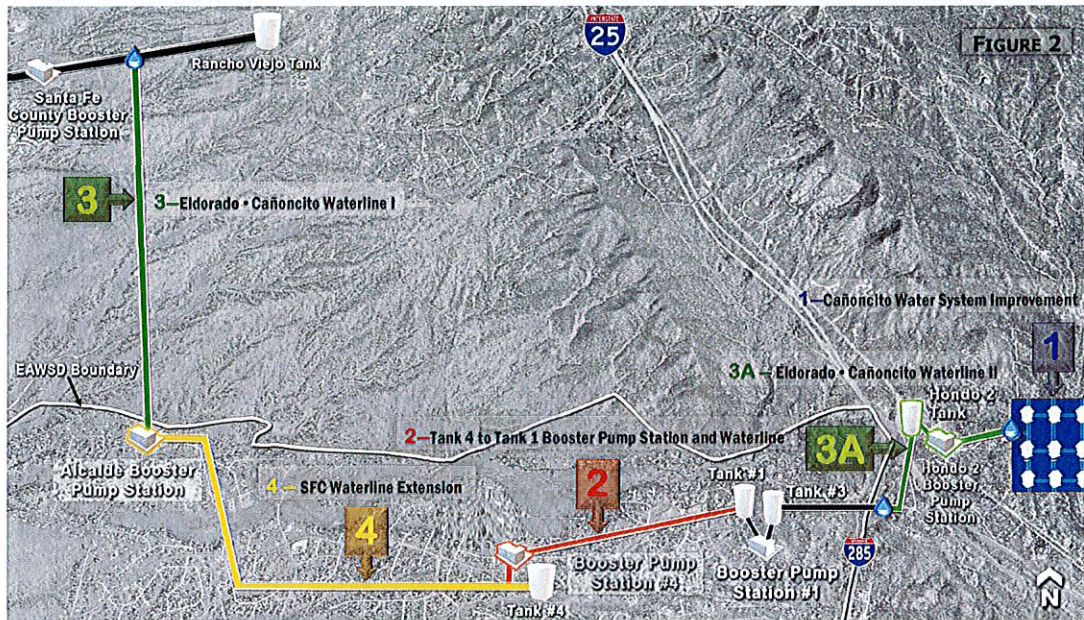
Continued from Pg. 1 — EAWSD/Santa Fe County Joint Water Delivery Project

reduced SFC's pipeline construction cost, while partially offsetting EAWSD's costs to secure a permanent surface water supply.

In late 2021, negotiations for a PERMANENT REPLACEMENT AGREEMENT began. Terms and conditions and associated costs to SFC and EAWSD were finalized in January 2023 and the PERMANENT REPLACEMENT AGREEMENT was ready to sign. The following link leads to the fully executed agreement on our website. [EXECUTED REPLACEMENT WATER DELIVERY & WHEELING AGREEMENT](#)

PROJECT STATUS AND COMPONENTS

SFC water deliveries at reduced rates are commencing in March 2023. FIGURE 2 below provides a schematic representation of the four (4) major infrastructure elements of the EAWSD/SFC JOINT WATER DELIVERY projects.



1 Cañoncito Water System Improvement:

New water distribution pipelines installed in Cañoncito so SFC water could be delivered to individual households. Substantially completed in late 2021. Funded by a \$1.6M Water Trust Board grant awarded to Cañoncito.

2 Tank 4 to Tank 1 Booster Pump Station and Waterline:

Enables movement of water through the District through a new booster pump station at Tank 4 and a new transmission line to convey water from Tank 4 to Tank 1. Completed by the District in early 2021. Cost of approximately \$1.3M funded by a \$315,000 Legislative grant and a Drinking Water loan to EAWSD.

3-3A Eldorado - Cañoncito Waterline: New transmission line to convey SFC water from the County's Rancho Viejo Tank to the District's Well 2A/2B site plus new transmission line, booster pump station, and water storage tank to convey SFC water from the District to Cañoncito. Completed by SFC in early 2022. Cost of approximately \$9.7M funded through SFC bond issue.

4 SFC Waterline Extension: Booster pump station and chlorination facilities at the District's Well 2A/2B site; transmission line to convey SFC water to Tank 4; installation of disinfection byproduct facilities at Tank 4. Originally scheduled to be completed in December 2022; completion pending delivery of a new skid mounted booster pump station, currently scheduled for August 2023. Meanwhile, to expedite delivery of SFC water to the District and Cañoncito, the County has loaned the District a temporary pump station. Cost of approximately \$3.4M funded by a combination of \$2M in Water Trust Board and Legislative grants and a Drinking Water loan to EAWSD.

EAWSD Rate Study in Progress

Building on the two Rate Studies that shaped our water rates for the past 10 years and will culminate in 2024, a new AD HOC RATE STUDY ADVISORY COMMITTEE, comprised of volunteer community members, has begun its work. Their rigorous "financial engineering" process will result in a plan for water rates from 2025-2029, incorporating the newly purchased water costs, as well as much needed ongoing repair and replacement costs for our aging water infrastructure. As District engineers, management, operators, and contractors worked to design and build the infrastructure elements of the EAWSD/SFC JOINT WATER DELIVERY PROJECT, the Board, legal counsel, and financial consultants worked tirelessly on the financial terms of the new partnership with the County, ensuring that they would be fair to our customers while enabling the District to add the purchase of County water to our budget and continue to maintain the reliability and integrity of our existing water delivery system. Next month's *Water Notes* will bring you up to date on rate structure options that will ultimately be presented to the Board and vetted in community meetings and a public hearing.

System Management Updates

9,988,000 gallons were pumped for the month of January from Wells 2A, 2B, 7, 8, 14, 15, 17 & 18.

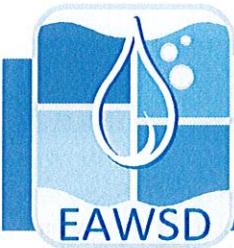
Work Order History for the Month of January 2023

- ♦ 389 total service orders were completed.
 - 91 customer service work orders.
 - 298 system maintenance work orders.
- ♦ There was one (1) customer shutoff in January owing to payment delinquency.
- ♦ In the month of January, approximately 87 water samples were tested for chlorine from multiple sites. All resulted in normal readings. Eight (8) samples for Bac-T (fecal and e-coli tests) were sent to a State Certified Laboratory in Santa Fe, and all were rated "Excellent."

Recent Board Activities

If there is any supporting documentation regarding any of the Recent Board Activities listed below, the link is provided. You can also email admin.assistant@EAWSD.org or call 466-2411 to obtain additional information.

- ▶ Heard a presentation by Martin Vigil, Emergency Manager for Santa Fe County
- ▶ Approved the execution of the Replacement Water Delivery and Wheeling Agreement between Santa Fe County and the Eldorado Area Water & Sanitation District
- ♦ **ANNUAL WATER MAIN FLUSHING** started Feb. 1st, and is now set to conclude by Mar. 31st, due to weather delays. Water main flushing is an annual maintenance operation that helps remove mineral sediments and improve overall water quality. Questions? Call the Customer Service & Billing office at (505) 466-1085, Opt. 1.
- ♦ **FIX-A-LEAK WEEK** — March 20th to March 26th, 2023.



ELDORADO AREA WATER & SANITATION DISTRICT WATER NOTES

<http://www.EAWSD.org>

October 2023, Volume 18, Issue 10



EAWSD has resumed meeting in person for the monthly Board meeting. The meetings are held in the EAWSD Public Conference Room at 2 N. Chamisa Dr. If an attendee prefers to participate in a Board or Committee meeting via ZOOM.com, please call (505) 466-2411 or email: admin.manager@EAWSD.org and an invitation and call-in number will be sent to you. Each meeting has a time for public comment.

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Next Month in *Water Notes*

- From the General Manager
- Recent Board Activities
- Conservation Corner
- Sept. 2023 System Updates
- News Briefs

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ASSISTANT EDITOR

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District Rate Study Well Underway

AS WAS REPORTED BACK IN THE MARCH ISSUE OF *WATER NOTES*, OUR AD HOC RATE STUDY ADVISORY COMMITTEE (RSAC) HAS BEEN HARD AT WORK DEVELOPING A NEW RATE SCHEDULE PROPOSAL FOR THE YEARS 2025 TO 2029. THE CURRENT RATE SCHEDULE EXPIRES AT THE END OF 2024.



The RSAC was formed in September 2022, by Board approval, after it engaged NELISA HEDDIN CONSULTING LLC, to serve once more as the District's rate design consultant. Ms. Heddin developed the framework for the District's rates when conducting the first rate study in 2014 followed by another rate study five years later. Appointed to the 2023 RSAC were three community representatives, who are also members of District standing committees, the General Manager, staff from the District's outsourced accounting firm, CLIFTONLARSONALLEN, and two Board members, one of whom is the District Treasurer, Elizabeth Roghair, who also serves as the RSAC chair. She has shared the following observations with the *WATER NOTES* editor to pass on to you.

The RSAC's objective has been to forecast past, present, and projected water demand from our 3,200+ customers, the ongoing cost of daily operations, including inflation, projected capital needs for repair and replacement, and the cost of servicing existing and future debt. A new component for this committee to consider is the cost of purchasing water under our new agreement with Santa Fe County.

◆ WHAT GOES INTO THE RATE STUDY PROCESS?

Setting fair water rates requires a rigorous and intense 'balancing' process. Charges to current ratepayers must be balanced with the burden on future generations. Conservation goals must be balanced against reduction in revenues as EAWSD customers learn to use less water. The primary objective of the RSAC is to ensure stable revenues while being fair to customers at different consumption levels. Base rates, which do not vary with consumption, provide stability while variable "tiered" rates provide for those with higher demand to bear the cost of having to provide enough water to meet peak demand. The RSAC builds on the District's historic rate structure of a base rate and volumetric rates that increase gradually.

◆ HOW ARE CAPITAL COSTS BUILT INTO RATES?

Engineering studies and capital improvement plans project the **costs of maintaining and upgrading our wells and distribution system, and now, purchasing water rights and deliveries of water from Santa Fe County.** Much of our infrastructure is over 45 years old. The RSAC assigns some costs to current years, and other costs to current budgets and District reserves, but a major source will be borrowing through long-term debt. Through the New Mexico Finance Authority (NMFA), we have access to low-cost loans which are repaid over twenty or thirty years. The committee considers the costs to be paid over the next five years but also looks ahead to years beyond.

As a Water and Sanitation District, **EAWSD is empowered to levy real estate taxes on the property of its customers.** The RSAC considers the assessed valuation of our community's total taxable real estate assets and projects tax revenues that could be realized during the study period. An important constraint the RSAC imposes on itself is to keep the tax rates relatively level over the study period and to allocate a specific portion of capital costs to property tax revenues.

◆ WHEN WILL CUSTOMERS LEARN WHAT THE COMMITTEE HAS CONCLUDED?

The RSAC is prepared to present its findings and recommendations to the EAWSD board at its October 18th meeting. Members of the public are invited to attend. If the Board approves the RSAC's proposal, customers will be invited to give input at two public meetings to be scheduled in the first quarter of 2024.

2023 EAWSD Board Election — Tuesday, November 7, 2023



As presented in last month's *WATER NOTES*, three current EAWSD Board members are seeking reelection (see below) and will appear on the 2023 REGULAR LOCAL ELECTION voting ballot. All are running unopposed for another 4-year term. EARLY VOTING for the 2023 Elections begins October 10th at the Santa Fe County Clerks Office Monday-Friday between 8 AM to 5 PM. EXPANDED EARLY VOTING occurs from October 21 through November 4th. You may cast a ballot Tues. to Fri. between 11 AM to 7 PM or Sat. 10 AM to 6 PM at the MAX COLL CORRIDOR COMMUNITY CENTER at 16 Ave. Torreon, as well as 11/7/23, the day of elections, at the same location. As a registered voter, you may vote at any polling location. For more information on polling locations or SAME DAY VOTER REGISTRATION, please visit: <https://www.santafecountynm.gov/clerk/elections/pollinglocations>.

- ☐ David W. Burling POSITION 4
- ☐ John Calzada POSITION 2
- ☐ David W. Yard POSITION 1

Recent Board Activities

If there is any supporting documentation regarding any of the Recent Board Activities as shown, the link is provided. You can also email admin.assistant@EAWSD.org or call 466-2411 for additional information.

- ▶ Approved the modification to the EAWSD Capital Planning Advisory Committee (CPAC) Charter by [Resolution No. 24-09-01](#)
- ▶ Approved [Resolution No. 24-09-02](#) authorizing and approving the execution and delivery of a loan/grant between the District and the New Mexico Finance Authority (NMFA) in the amount of \$500,000 for financial assistance through the Water Trust Board (WTB) Water Project Fund

System Management Updates

August 2023 System Management Updates

15,759,000 gallons were pumped for the month of August from Wells 2A, 2B, 7, 8, 9, 14, 15, 17 & 18.

Work Order History for the Month of August 2023

- ◆ **383** total service orders were completed.
 - 149 customer service work orders.
 - 234 system maintenance work orders.
- ◆ There was one (1) customer shut-off in August owing to payment delinquency.
- ◆ In the month of August approximately **90 water samples** were tested for chlorine from multiple sites. All resulted in normal readings. Eight (8) samples for Bac-T (fecal and e-coli tests) were sent to a State Certified Laboratory in Santa Fe, and all were rated "Excellent."

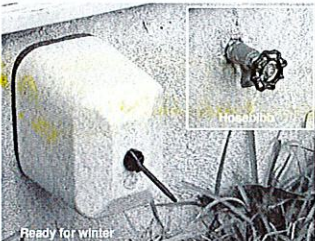
Question of the Month



QUESTION: *What is our water hardness?*

ANSWER: Generally, the water hardness in Eldorado is 300-350 parts per million. This is equivalent to **17-20 grains per gallon**. For more on water hardness and general water quality topics, visit our homepage at www.eawsd.org.

Conservation Corner



As mentioned in the "Tips for Preparing for Winter" article above, consider purchasing foam covers for all of your outdoor spigots. They are inexpensive and most local hardware stores stock them. It's one more precaution you can take to prevent costly leak and repairs.

Need Help or Looking for Information?

Call (505) 466-1085 (Opt. 1)
 EMAIL: customer.support@EAWSD.org



Ready for Winter? - A few helpful tips...

To minimize the risk of freeze damage to your outside spigots and landscape irrigation system, it is important to "winterize" your fixtures and system *before* the first freeze and preferably no later than the end of October. By winterizing your outdoor water system now, you will reduce the chance of having a major leak when the system is reactivated in the spring and save time and the potential for expense later.



- ❑ **Blow out your sprinkler system** to prevent water from freezing and cracking the lines. PLEASE NOTE: the air pressure should never exceed 80 PSI.



- ❑ **Prep outside faucets and yard hydrants** by disconnecting, draining, and removing hoses and checking washers to make sure there are no leaks that could freeze and back up into household plumbing. Unless exterior faucets are the self-draining, "freeze-resistant" type, all faucets or hose bibs should have the water supply turned off inside the house, if possible, and water drained by opening up the exterior faucet. If no inside shut off is available, exterior foam insulating covers should be installed over the fixtures.



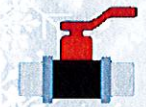
- ❑ **Check your irrigation system** for drain valves. If you determine that your system does not have drain valves, simply turn off your sprinkler system *prior* to the onset of winter and freezing temperatures.



- ❑ **Wrap exposed pipes** with insulating material to protect them from the cold, including any exposed water pipes in unheated garages.



- ❑ **Disconnect drip timers and drip systems**, if you have them. Make sure that you turn off all automatic cycles for your system. If sprinkler heads crack or break without you noticing, your yard will likely flood in spring when you turn your system back to automatic settings.



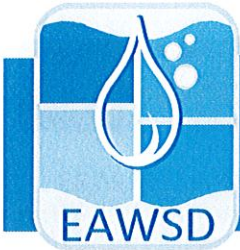
- ❑ **Know where your master water shut-off valve is located** and make sure everyone in your home knows where it is too. If you don't know where the master shut-off valve is located in your house or if your home does not have one, contact a plumber.

If the water needs to be shut off at the water meter in an emergency, call either of the District's water emergency hotline numbers, **(505) 466-1085 during regular business hours: 8 am to 5 pm — Monday — Friday OR (505) 780-0090 after hours and on weekends or holidays.**

If you do not feel qualified to winterize your irrigation system on your own, you may want to consult with a qualified licensed landscape contractor. Some landscape maintenance companies may offer consultation services or you can ask your friends and neighbors for a reliable recommendation.

News Briefs

- ◆ **EAWSD BOARD MEETINGS HAVE CHANGED** to the third Wednesday of each month at 5:30 p.m. Meetings are now held publicly in the EAWSD Public Conference Room with the option to attend via ZOOM. To receive login information, please contact admin.manager@eawsd.org at least a day in advance of the meeting.
- ◆ **EAWSD ALERT NOTIFICATION SIGN-UP.** A 'test alert' was sent to EAWSD customers in May. If you'd like to choose the method by which you receive alert notifications (*i.e. text, email, and/or voice message*), a sign-up link is provided on the homepage at www.eawsd.org. Under the News & Notices heading, click on the EAWSD ALERT logo and it will navigate to the page where you can sign up. NOTE: EAWSD Customers will only receive alerts when the notification is time sensitive.



ELDORADO AREA WATER & SANITATION DISTRICT WATER NOTES

<http://www.EAWSD.org>

November 2023, Volume 18, Issue 11

Board Meeting
11/15/23
EAWSD Conference Rm.
5:30 PM

EAWSD has resumed meeting in person for the monthly Board meeting. The meetings are held in the EAWSD Public Conference Room at 2 N. Chamisa Dr. If an attendee prefers to participate in a Board or Committee meeting via ZOOM.com, please call (505) 466-2411 or email: admin.manager@EAWSD.org and an invitation and call-in number will be sent to you. Each meeting has a time for public comment.

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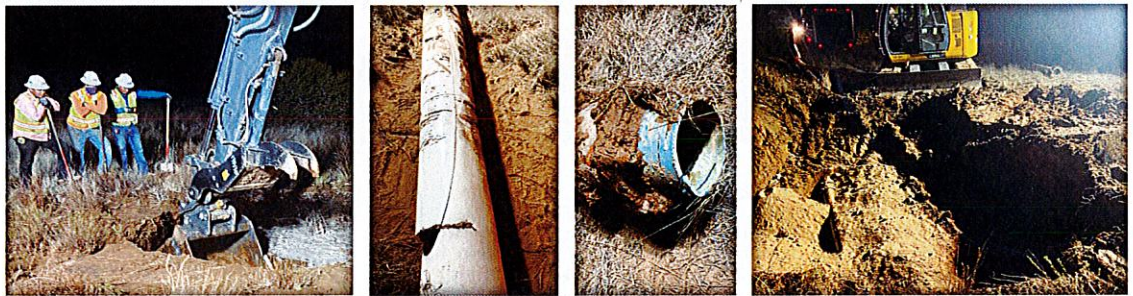
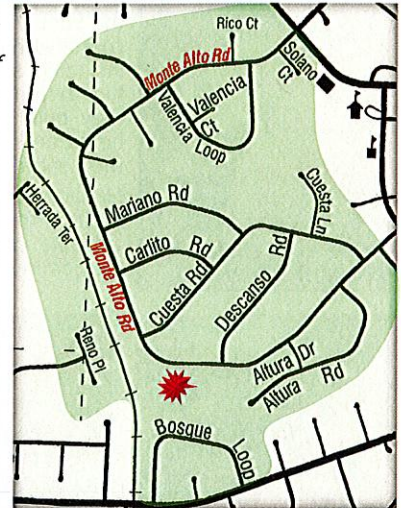
For water emergencies after hours and on holidays, call 505-780-0090

Monte Alto Line Break — Recap and Update

In the late afternoon of October 17th, a significant water line break occurred in the section of the Monte Alto pipeline located in the greenbelt between Monte Alto Road and Bosque Loop (see map of affected area), temporarily disrupting service to approximately 350 customers. The District started receiving calls of low water pressure or no water service which prompted the District's operation's team to quickly mobilize in the field to try to identify the exact location of the break. In addition to the line break not being immediately apparent, it also proved difficult to access so an outside contractor was called in to provide additional support with the repair. Once the work began, it took until 2:00 AM Wednesday morning to complete the repair and restore service to all affected customers.

The District is fortunate to have a contract operator with the experience, resources and capability of Jacobs to respond to emergencies such as these and appreciates the understanding and patience of our customers that were affected by this occurrence.

As reported back in June of last year, following a previous line break on the Monte Alto pipeline, the District is keenly aware of the need to replace this failing portion in the water pipeline system and is taking the steps needed to make this happen. The first step, which is required as a condition of funding the project, is to prepare an engineering report that includes a preliminary design and estimate of cost of the project. This document was completed in July of this year. Immediately thereafter, the District submitted applications for both a WATER TRUST BOARD (WTB) grant/loan and a DRINKING WATER STATE REVOLVING LOAN FUND (DWSRLF) to finance the project, estimated to cost \$3.5M. The District was recently notified that they are on the recommendation list to receive both the WTB grant/loan and DWSRLF loan funding. If awarded, it is estimated that funds will be available to begin project design by June 2024.



Next Month in Water Notes

- 2023 Year in Review
- Nov. 2023 Election Results
- Recent Board Activities
- Conservation Corner
- Oct. 2023 System Updates

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ASSISTANT EDITOR

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admin.assistant@EAWSD.org

EAWSD Alert Notification System Proves to be a Success!



During the Monte Alto line break, the District used its emergency alert notification system for the first time since acquiring the system a year ago. EAWSD alert notifications and updates were sent to customers in the area affected by the Monte Alto line break by text, email, and voice message as information was being relayed to the office by the operation's team out in the field.

If you haven't done so already, we encourage all EAWSD customers to use the **OPT-IN** feature that you have seen advertised in the last several issues of *Water Notes*. Opting-in will allow you to specifically select your preference(s) of how you want to receive alert notifications - *by text, email, voice message or all 3 methods*. A link is provided on the EAWSD homepage at www.eawsd.org. Under the NEWS AND NOTICES heading, click on the EAWSD **ALERT** logo (as shown to the left), and it will navigate to the page where you can sign up.

If you were one of the customers affected by the Monte Alto line break and would like to share your experience with the alert notification system, feel free to contact us at (505) 466-2411. Please note that EAWSD is careful to use the alert notification system only when deemed absolutely necessary and/or if the notification is time sensitive. Service outages are also posted at the top of the EAWSD website homepage and every effort is made to keep our customers informed when their service will be restored and/or of other recommended actions.

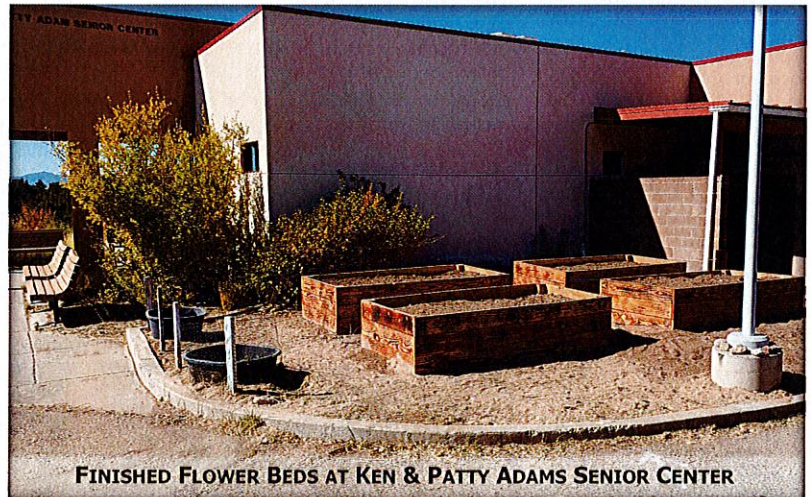
2024 Rate Schedule — Effective in February for January Billing

Per the District's 2020-2024 RATE SCHEDULE, EAWSD customers will note a minor rate adjustment in base fees and volumetric rates which will be **reflected in your February 2024 bill** for January water usage. Detailed information and a breakdown of the 2024 rates will be provided in January's issue of *Water Notes*.

EAWSD/Jacobs Hosts Southwest Sustainability Conference — Oct. 24 & 25, 2023



Melinda Ybarra, our resident SUSTAINABILITY CHAMPION, helped organize and host a two day SOUTHWEST SUSTAINABILITY CONFERENCE for about ~11 JACOBS employees from throughout the Southwest region. She was responsible for coordinating all activities for the team, including a community service project at the KEN & PATTY ADAMS SENIOR CENTER in which they built four new flower beds for growing herbs and vegetables that will be utilized by the Center's kitchen staff in preparing meals. Management and staff would like to thank Melinda for her outstanding commitment and valuable contributions to our customers and the community!



FINISHED FLOWER BEDS AT KEN & PATTY ADAMS SENIOR CENTER

Recent Board Activities

If there is any supporting documentation regarding any of the Recent Board Activities as shown below, the link is provided. You can also email admin.assistant@EAWSD.org or call 466-2411 for additional information.

- ▶ Approved the appointment of G. Sanford to the EAWSD CAPITAL PLANNING ADVISORY COMMITTEE (CPAC) by Consent Agenda
- ▶ Approved a modification to the EAWSD Committee Charter for the FINANCE AND AUDIT ADVISORY COMMITTEE by Resolution N^o. 24-10-01 by Consent Agenda
- ▶ Executive Session held in accordance with NMSA 1978 10-15-1 (H) 2, pertaining to LIMITED PERSONNEL MATTERS
- ▶ Heard a presentation by the Rate Study Consultant, Nelisa Heddin, on the findings of the EAWSD Cost of Service Study and Rate Analysis, with recommendations for Board consideration
- ▶ Approved EAWSD Uncollectible Charges and Bad Debt Write-off Policy #P24-10-01
- ▶ Approved an Offer of Employment for the position of General Manager
- ▶ Approved Resolution N^o. 24-10-02 to update District bank signature and inquiry authority documents

System Management Updates

September 2023 System Management Updates

13,968,000 gallons were pumped for the month of Sept. from Wells 2A, 2B, 8, 9, 14, 15, 17 & 18.

Work Order History for the Month of September 2023

- ◆ **386** total service orders were completed.
 - 101 customer service work orders.
 - 285 system maintenance work orders.
- ◆ There was one (1) customer shut-off in September owing to payment delinquency.
- ◆ In the month of September approximately **84 water samples** were tested for chlorine from multiple sites. All resulted in normal readings. Eight (8) samples for Bac-T (fecal and e-coli tests) were sent to a State Certified Laboratory in Santa Fe, and all were rated "Excellent."

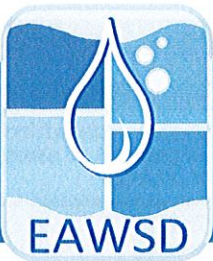
News Briefs

- ◆ **EAWSD BUSINESS & ADMINISTRATIVE OFFICES WILL BE CLOSED** on Thursday, 11/23/23 and Friday, 11/24/23 in observance of the Thanksgiving holiday. If you experience a water emergency during this time, contact the emergency number at (505) 780-0090 and your call will be directed to an on-call field technician.
- ◆ **RESULTS OF THE 2023 EAWSD BOARD ELECTION** held on Tuesday, 11/7/23, were not available at the time of publication but will be posted on the EAWSD website.

Need Help or Looking for Information?

Call (505) 466-1085 (Opt. 1)
 EMAIL: customer.support@EAWSD.org





ELDORADO AREA WATER & SANITATION DISTRICT WATER NOTES

<http://www.EAWSD.org>

December 2023 ♦ SPECIAL EDITION Volume 18, Issue 12

EAWSD 2023 Year-End Review — by Steve King, General Manager

As reported throughout the year, the following information is a year-end summary of some of EAWSD's best accomplishments with an added twist from past years. On the inside of the newsletter, we have included a five-year timeline of capital projects that have been completed to date, along with a few photos. All of the work that has been completed is due to the ongoing dedication and hard work of District staff, Board members, volunteers, and our trusted contractors.

MANAGEMENT & PLANNING

IMPLEMENTATION OF SANTA FE COUNTY JOINT WATER DELIVERY PROJECT. As reported many times over the past five years and since its inception, the District has depended solely on groundwater for its water supply. Over the past two decades, the District has experienced significant declines in groundwater levels which are the effects of climate change and are only expected to make the situation worse. The District's recently completed September 2022 WATER UTILITY MASTER PLAN projects that District water demand will exceed 100% of its existing groundwater supply capacity within the next year or two. It was with this stark reality in mind that in April 2017, the District reached out to Santa Fe County (SFC) to reengage in discussions regarding the potential for wholesale supplemental water supply to the District. Current SFC water supply is from the San Juan River which is treated at the Buckman Direct Diversion Water Treatment Facility and is jointly owned and operated by SFC and the City of Santa Fe. The Board deemed that it is the most significant achievement of the ELDORADO AREA WATER AND SANITATION since it took over the utility in 2004. The added value of the project includes the completion of constructing new water infrastructure to meet the needs of delivering SFC water both to the District and to the community of Cañoncito and the negotiation of a long-term agreement between the two parties to define the terms and conditions under which these deliveries will be made. For their part, SFC completed design and construction of more than \$10M in new facilities required to fully implement the Project in early 2022. The District completed the first of its two projects in early 2021 (Tank 4 to Tank 1 Booster Pump Station and Transmission Line) and completed its second project in December of 2023. The long-term water delivery agreement titled "REPLACEMENT WATER DELIVERY AND WHEELING AGREEMENT" was fully executed on March 14, 2023.

EAWSD WASTEWATER FACILITY PLANNING STUDY. The District is acutely aware of the scarcity of long-term reliable water supplies required to meet the needs of both our community and the entire region. For this reason, the District supports current long-range water resource management planning efforts being led by the City and County of Santa Fe, which include investigation of alternative solutions to address anticipated long-term acute shortages in reliable water supply for the region. One option that has been successfully implemented in communities across the country is collection and beneficial reuse of wastewater. Because the Eldorado community is currently served by individual septic systems, it is recognized that the cost to implement a community wide collection and beneficial reuse system would be high. However, with reported potential capture and beneficial reuse of properly treated wastewater as high as 60% the net benefit to the community would be great. To assess the viability of such a program, in September 2021 the Board approved a contract with HDR Engineering to prepare a Wastewater Planning Study. The final draft report, which was completed in April 2023, identifies four options for collection, treatment and beneficial reuse of wastewater including connection to Santa Fe County's wastewater treatment plant and construction of the District's own wastewater treatment plant and groundwater recharge basin. Subject to review and approval by the New Mexico Environmental Department Construction Program bureau, this long-range planning document is expected to be finalized in January 2024. A steering committee is being formed to consider next steps in the initial investigation phase of this decades-long program.

FINANCIAL

- ▶ EAWSD, like all other New Mexico local governments, is required by Article 9 of the state constitution to operate with a balanced budget. The total FY2024 budget (from July 2023 to June 2024) is \$7,387,800, which includes \$2,874,000 in property taxes, loan proceeds and grants to fund Capital projects and infrastructure improvements. Total planned expenditures are equal to total projected revenue plus grant/loan proceeds and cash on hand reserved for capital projects. The District's FY2024 budget was approved by the NM Department of Finance and Administration and is available on the District's website.
- ▶ New rates under the current schedule were implemented in January 2023. Thus far, revenues from water sales increased in FY2024 by approximately \$171,000 or 17% from FY2023.
- ▶ As reported back in March, a RATE STUDY ADVISORY COMMITTEE comprised of three community members, two Board members, the General Manager, and the District's outside consultants was formed. Since that time, the committee has been hard at work in conducting a new rate study which, when completed, will provide the basis for setting a new rate schedule for years 2025 to 2029. The first of two public hearings to consider proposed rate increases will be scheduled in the first quarter of 2024.



EAWSD has resumed meeting in person for the monthly Board meeting. The meetings are held in the EAWSD Public Conference Room at 2 N. Chamisa Dr. If an attendee prefers to participate in a Board or Committee meeting via ZOOM.com, please call (505) 466-2411 or email: admin.manager@EAWSD.org and an invitation and call-in number will be sent to you. Each meeting has a time for public comment.

The Board meeting agenda is posted in advance on the District website and at outdoor displays at the EAWSD Admin. Office, Agora Shopping Center and ECIA.

For water emergencies during business hours, call 505-466-1085

For water emergencies after hours and on holidays, call 505-780-0090

Next Month in *Water Notes*

- From the General Manager
- Recent Board Activities
- Sustainability Corner
- Nov. 2023 System Updates
- News Briefs

ELDORADO AREA WATER & SANITATION DISTRICT

BOARD MEMBERS

John Calzada, PRESIDENT
Gregory Hart, VICE PRESIDENT
David Yard, SECRETARY
Elizabeth Roghair, TREASURER
David Burling, DIRECTOR

GENERAL MANAGER

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ASSISTANT EDITOR

Debra Sanderson
admin.assistant@EAWSD.org

Continued from Page 1 — EAWSD 2023 YEAR-END REVIEW

OPERATIONS, MAINTENANCE, BILLING AND CUSTOMER SERVICE

- ▶ Completed over 4,600 work orders and collected and tested over 96 water samples.
- ▶ By year end, delivered over 165,000,000 gallons of water to our customers including approximately 20,000,000 gallons from Santa Fe County.
- ▶ Wheeled over 6,000,000 gallons of Santa Fe County water through our system for delivery to Cañoncito.
- ▶ Achieved 100% compliance with all national primary health-based drinking water standards.
- ▶ For nineteen years, have completed all work with zero loss time accidents.
- ▶ Repaired 3 major line breaks and over one dozen service laterals.
- ▶ Completed over 1,600 hours of safety and operational training.
- ▶ Completed the annual water main flushing program to remove mineral sediments and improve overall water quality.
- ▶ Successfully replaced over 250 of the District's oldest BEACON[®] cellular transmitters that were rapidly becoming obsolete and nonfunctioning with introduction of the latest technology.
- ▶ Proactively monitored and encouraged enrollment in BEACON[®] EYE ON WATER and increased registration from 60% to 70%.
- ▶ Worked closely with Santa Fe County in providing supplemental water deliveries to the District and the community of Cañoncito.

EAWSD Receives 2023 Director's Award

Members of the FINANCE & AUDIT ADVISORY COMMITTEE (FAAC) proudly display the prestigious **2023 DIRECTOR'S AWARD** awarded to EAWSD by the NM Department of Finance & Administration Local Government Division for providing BUDGET MANAGEMENT & FISCAL INTEGRITY TO BENEFIT THE CITIZENS OF THEIR COMMUNITY.



Pictured L to R: Joseph Guitierrez & Nancy Allred COMMUNITY MEMBERS; Steve King, GENERAL MANAGER.; Elizabeth Roghair, BOARD MEMBER & TREASURER; David Burling, BOARD MEMBER & FAAC CHAIR; Leslie Bischoff, COMMUNITY MEMBER; Anna Mondragon-Metzger, ADMINISTRATIVE PROJECT MANAGER.; CLIFTON LARSON ALLEN (CLA) Cynthia Lyons, CPA, ASSISTANT CONTROLLER & Jessa Huybrechts, PRINCIPAL – CONSULTING CFO

Not Pictured: Phil Speicher, COMMUNITY MEMBER; Heather Roybal, CUSTOMER SERVICE & BILLING DEPARTMENT SUPERVISOR

News Briefs

- ◆ **EAWSD BUSINESS & ADMINISTRATIVE OFFICES WILL BE CLOSED** on Friday, 12/22/23 and Monday, 12/25/23 in observance of the Christmas Holiday and also on 1/1/24 in observance of the New Year's Holiday. If you experience a water emergency during this time, contact the emergency number at (505) 780-0090 and your call will be directed to an on-call field technician.
- ◆ **IN CASE OF EMERGENCY, DO WE HAVE A WAY TO CONTACT YOU?** As part of a new customer service initiative, our staff has created a list of approximately **217** EAWSD customers that we have neither a phone number and/or email address for and in some cases, nothing at all! If you suspect that you are one of those customers and you're concerned about an emergency that could potentially affect your water service, please take a moment to call our customer service office and check the contact information we have on file for you.

Recent Board Activities

If there is any supporting documentation regarding any of the Recent Board Activities as shown below, the link is provided. You can also email admin.assistant@EAWSD.org or call 466-2411 for additional information.

- ▶ Approved the appointment of N. Allred to the EAWSD FINANCE AND AUDIT ADVISORY COMMITTEE (FAAC) by Consent Agenda
- ▶ Approved [Resolution N^o. 24-11-01](#) authorizing and approving the submission of a completed application for financial assistance to the New Mexico Authority (NMFA), Drinking Water State Revolving Loan Fund (DWSRLF) for the Monte Alto Pipeline Replacement Project
- ▶ Heard proposed adjustments to EAWSD Tolls, Fees, and Charges as part of the 2025-2029 RATE DESIGN STUDY
- ▶ Approved two revisions to the FY24 Approved Budget

System Management Updates

October 2023 System Management Updates

12,790,000 gallons were pumped for the month of October from Wells 2A, 2B, 8, 9, 14, 15, 17 & 18.

Work Order History for the Month of October 2023

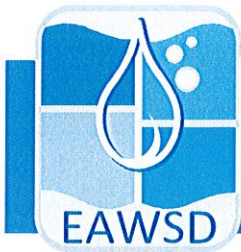
- ◆ **378** total service orders were completed.
 - 127 customer service work orders.
 - 251 system maintenance work orders.
- ◆ There was one (1) customer shut-off in October owing to payment delinquency.
- ◆ In the month of October approximately **80 water samples** were tested for chlorine from multiple sites. All resulted in normal readings. Eight (8) samples for Bac-T (fecal and e-coli tests) were sent to a State Certified Laboratory in Santa Fe, and all were rated "Excellent."

HAPPY HOLIDAYS

From all of us in the office to all of you...

Thank you for helping us make 2023 another successful year!

PHONE: **(505) 466-1085 (OPT. 1)**
EMAIL: customer.support@EAWSD.org



ELDORADO AREA WATER & SANITATION DISTRICT WATER NOTES

<http://www.EAWSD.org>

January 2024, Volume 19, Issue 1

*Board Meeting
1/17/24
EAWSD Conference Rm.
5:30 PM*

EAWSD has resumed meeting in person for the monthly Board meeting. The meetings are held in the EAWSD Public Conference Room at 2 N. Chamisa Dr. If an attendee prefers to participate in a Board or Committee meeting via ZOOM.com, please call (505) 466-2411 or email: admin.manager@EAWSD.org and an invitation and call-in number will be sent to you. Each meeting has a time for public comment.

The Board meeting agenda is posted in advance on the District website and at outdoor displays at the EAWSD Administrative office, Agora Shopping Center and ECIA.

For water emergencies during business hours, call 505-466-1085

For water emergencies after hours and on holidays, call 505-780-0090

Next Month in *Water Notes*

- Meet the new General Manager
- Recent Board Activities
- Sustainability Corner
- Dec. 2023 System Updates
- News Briefs

ELDORADO AREA WATER & SANITATION DISTRICT

BOARD MEMBERS

John Calzada, PRESIDENT
Gregory Hart, VICE PRESIDENT
David Yard, SECRETARY
Elizabeth Roghair, TREASURER
David Burling, DIRECTOR

GENERAL MANAGER

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MANAGING EDITOR

Anna Mondragon-Metzger
admin.manager@EAWSD.org

ASSISTANT EDITOR

Debra Sanderson
admin.assistant@EAWSD.org

2025-2029 Rate Study — Informal Public Forum

SAVE THE DATE On Wednesday, 1/31/2024, starting at 5:30 PM, the District will host an **INFORMAL PUBLIC FORUM** at which the EAWSD RATE STUDY ADVISORY COMMITTEE and its consultant, NELISA HEDDIN CONSULTING LLC, will present the findings of the COST OF SERVICE AND RATE DESIGN STUDY that was conducted over the past year. As published in prior issues of *Water Notes*, the study was conducted to evaluate our water utility's financial situation and to recommend needed adjustments to the current 5-year rate schedule that was originally adopted in 2020. The rate study provides key information to ensure a reliable, safe water supply into the future. Any proposed adjustments to the rates would enable our community water system to systematically fund future water needs, including the replacement of aging, less reliable infrastructure. It would also ensure that we can continue to retire the community's debt from its initial purchase of the water system.

We invite EAWSD ratepayers to attend the informal Public Forum and provide constructive feedback to the RATE STUDY ADVISORY COMMITTEE (RSAC) and Ms. Heddin on the rate models that were collaboratively developed over the past year. Following the presentation, the floor will be open for discussion, questions, comments and general input on the committee's conclusions and recommendations. The EAWSD Board plans on using customer feedback gathered at the Public Forum as input to its formal deliberations on the results of the rate study and in any decision regarding adjustments to the rate schedule. The EAWSD Board will consider the adoption of a rate scenario presented at the Public Forum at a Board meeting to be held on **February 21, 2024**.

Once the Board formally adopts a rate scenario, a formal Public Hearing before a Hearing Officer certified by the NM Public Regulation Commission

EAWSD COST OF SERVICE AND RATE DESIGN STUDY INFORMAL PUBLIC FORUM



Wednesday, 1/31/2024
@ 5:30 PM



at the EAWSD Admin. Office Public Conference Room
located at 2 N. Chamisa Dr.

will be held on Wednesday, **March 27, 2024**, starting at 5:30 PM. After the formal Public Hearing, and based on the public hearing record, the Hearing Officer will file a decision rejecting, amending or adopting the proposed rate adjustment. Unless there is an appeal to the Board of the Hearing Officer's decision, the decision becomes final 20 days after it is published.

Any proposed changes to the current rate schedule will take effect in early 2025. As more information becomes available, it will be published in *Water Notes* or on the EAWSD website homepage at www.EAWSD.org. In our best effort to keep all ratepayers apprised of any discussions or actions being taken regarding any proposed rate adjustment, a list of **QUESTIONS AND ANSWERS** will be posted to the EAWSD website and will be updated as the process moves forward.

The District urges customers to provide input on this critical matter to the community. You can do so by submitting written comments to the District at info@EAWSD.org, which will be provided to the Board. You can also attend the Public Forum on January 31, 2024, or the Public Hearing scheduled for **Wednesday, March 27th**. The Public Forum and Public Hearing will both start at 5:30 PM and will be held at the EAWSD Administrative Office in the Public Conference Room located at 2 N. Chamisa Drive. For updates, please check the EAWSD homepage at www.EAWSD.org. Due to audio/video limitations, **this meeting will be conducted in person only.**

2024 Rate Schedule Goes Into Effect

The EAWSD **2024 Rate Schedule** will go into effect in February 2024 for water usage during the month of January 2024. Base and volumetric rates for 2023 and 2024 are shown in the table to the right. EAWSD established a four-year rate schedule with Resolution N°. 20-12-01 to adjust rates, tolls, fees or charges, approved by the EAWSD Board on 12/5/19.

Fees for other services remain unchanged as shown in EXHIBIT A, which can be accessed via this resolution link: **Resolution No. 20-12-01**

Special service requests will be charged on a time and materials basis; estimates are available from EAWSD. NOTE: Neither EAWSD nor its contractors will conduct any work on the customer's side of the water meter. 2024 will conclude the four-year rate schedule, which began in 2020.

MONTHLY RATES	2023	2024 Rates
Base Rates		
PER METER CONNECTION		
In-District	\$28.76	\$29.91
Out-of-District	\$60.56	\$61.71
Volumetric Rates		
WATER USAGE PER 1,000 GALLONS		
3,000 gallons or less	\$12.33	\$12.82
3,001 – 6,000 gallons	\$15.41	\$16.03
6,001 – 10,000 gallons	\$20.39	\$21.82
10,001 – 20,000 gallons	\$35.01	\$37.46
20,001 – 30,000 gallons	\$58.67	\$64.53
Over 30,000 gallons	\$88.01	\$96.81

DID YOU HEAR? On January 8th, EAWSD will be welcoming a new General Manager (GM), LOUIS MARTINEZ. Once Louis has had a chance to settle in, we will do a feature WN's article to formally introduce him! In the meantime, STEVE KING, who has been with the District since 2016, and serving as its GM since 2018 will stay on during a 4-month transition/training period before he officially retires and hands over the baton to Louis!

Field Workshop Garage Completed — Take a Look Around!



The District's long-awaited Field Workshop/Garage, a 3,300 sq. ft. multipurpose facility, has finally been completed. The building is sited at the intersection of US Highway 285 and Avenida Eldorado (Tank 2 site), on an approximately 2.9-acre easement granted to the District by the Eldorado Community Improvement Association (ECIA). Existing facilities at the site include two above ground steel water storage tanks, a pump station, chlorine storage building and chlorination station.

The Field Workshop/Garage will serve the following functions: (1) Dedicated space for parking and storage of large equipment, including a tractor, mobile generator, hydro-excavator, and backhoe; (2) A workshop for the District's contract operator to perform routine maintenance; (3) An enclosed materials storage area for spare parts and small equipment required to maintain the water system; (4) A covered outside storage area for pipes and other large materials and supplies required for maintenance and repair of the water system.

Other sitework includes: (A) Installation of stormwater protection facilities; (B) Relocation of existing trees and additional planting of new trees; (C) Installation of four 1,500 gallon above ground cisterns for water capture to sustain the site's landscaping; (D) Three large bays for vehicle storage and maintenance (E) Fencing to provide aesthetic screening of the site and security for areas along Avenida Eldorado and Highway 285.



TOTAL PROJECT COST: \$1,500,000 | FUNDING SOURCES: \$500,000 legislative grant, \$530,000 NM Finance Authority (NMFA) State Public Project Revolving Fund (PPRF) loan, balance self-funded | ARCHITECT/ENGINEER: Molzen Corbin | CONTRACTOR: Pluma Construction LLC | FENCE FABRICATOR: NM Metal Concepts

System Management Updates

November 2023 System Management Updates

8,081,000 gallons were pumped for the month of November from Wells 2A, 2B, 8, 9, 14, 15, 17 & 18.

Work Order History for the Month of November 2023

- ◆ **386** total service orders were completed.
 - 101 customer service work orders.
 - 285 system maintenance work orders.
- ◆ There was one (1) customer shut-off in November owing to payment delinquency.
- ◆ In the month of November approximately **88 water samples** were tested for chlorine from multiple sites. All resulted in normal readings. Eight (8) samples for Bac-T (fecal and e-coli tests) were sent to a State Certified Laboratory in Santa Fe, and all were rated "Excellent."

Recent Board Activities

If there is any supporting documentation regarding any of the Recent Board Activities as shown below, the link is provided. You can also email admin.assistant@EAWSD.org or call 466-2411 for additional information.

- ▶ Authorized the President & Vice-President to conduct the annual Performance Evaluation Interview with the General Manager by Consent Agenda

2023 Holiday Community Drive



Just before the Christmas holiday, our resident SUSTAINABILITY CHAMPION, **Melinda Ybarra**, organized and managed a DIGNITY KIT DRIVE for individuals experiencing homelessness in our community. Melinda initiated the drive by internally soliciting donations from management and staff, as well as Board and committee members. She used the collected resources to purchase warm hats, gloves, socks and hygiene products, including a few healthy snacks. With the help of a few office colleagues and a couple of forfeited lunch hours, approximately 100 DIGNITY KITS were quickly assembled.



On Saturday, Dec. 16th, Melinda, her daughter and Operation's Project Manager, Anthony Marino, distributed the kits to shelter residents at Pete's Place and St. Elizabeth's. Kits were also handed out at intersections along Cerrillos Road and Zafarano Drive. Thank you Melinda for all that you do for our community and to everyone that contributed to this effort!



News Briefs

- ◆ **EAWSD BUSINESS & ADMINISTRATIVE OFFICES WILL BE CLOSED** on Monday, 1/15/24 in observance of the Martin Luther King, Jr. Holiday. If you experience a water emergency during this time, contact the emergency number at (505) 780-0090 and your call will be directed to an on-call field technician.
- ◆ **IN CASE OF EMERGENCY, DO WE HAVE A WAY** to contact you? Our staff has created a list of customers that we have neither a phone number and/or email address for and in some cases, nothing at all! Please call and check the contact information we have on file.

Sustainability Corner

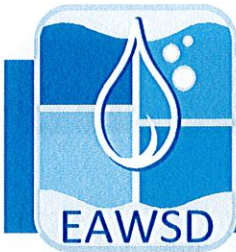
Are you taking advantage of EAWSD's **RAIN BARREL REBATE PROGRAM** that was implemented in the spring of 2022? If you're not, you should because it offers rebates for the purchases of NEW rainwater catchment barrels. Save money and conserve water!



REBATE VALUES:

- 50 to 99 gallons = \$15/per barrel
- 100 to 200 gallons = \$25/per barrel (up to four rain barrels per household)

Be sure to visit our website for full program requirements. NOTE: *Check with your HOA for any specific requirements that may not be addressed here.*



ELDORADO AREA WATER & SANITATION DISTRICT WATER NOTES

<http://www.EAWSD.org>

February 2024, Volume 19, Issue 2

EAWSD Welcomes Louis Martinez — *New General Manager*



LOUIS MARTINEZ

Following an extensive nationwide search over the past year for a new General Manager to succeed Steve King, the Board and staff would like to extend a hearty welcome to **LOUIS MARTINEZ** who officially joined the EAWSD team on January 8th. Mr. King will stay on during a 4-month transition/training period before he officially retires in May. Mr. Martinez brings a wealth of professional expertise and valuable work experience to his new position as he is an award-winning Senior Executive with more than 25 years of experience running major municipal water utility operations across the nation. Louis' last position was serving as the Managing Director for the City of DeSoto's (Texas) Public Utilities Department. He has also served as the Director of Waterworks for Newport News, Virginia and as the Assistant Division Manager at the City of Albuquerque's Wastewater Treatment Plant and Asset Manager for the Albuquerque Bernalillo County Water Utility Authority.

Louis is a graduate of the University of New Mexico with a B.A. in Geology and a Master's degree in Water Resources. He is an avid rugby player and coach. He and his wife Melissa, both New Mexico natives, have been married for 38 years and have 4 grown children and 1 grandchild.



EAWSD has resumed meeting in person for the monthly Board meeting. The meetings are held in the EAWSD Public Conference Room at 2 N. Chamisa Dr. If an attendee prefers to participate in a Board or Committee meeting via ZOOM.com, please call (505) 466-2411 or email: admin.manager@EAWSD.org and an invitation and call-in number will be sent to you. Each meeting has a time for public comment.

The Board meeting agenda is posted in advance on the District website and at outdoor displays at the EAWSD Administrative office, Agora Shopping Center and ECIA.

PUBLIC FORUM | Discussion of Adjustments to the Rate Schedule

On January 31, 2024, an informal PUBLIC FORUM was held in the EAWSD Public Conference Room at which Steve King and Nelisa Heddin of Nelisa Heddin Consulting LLC, presented the process, findings and proposed recommendations of the EAWSD COST OF SERVICE AND RATE DESIGN STUDY that was conducted over the past year to evaluate our water utility's financial situation and recommend any needed changes. Mr. King began his part of the presentation by introducing the members of the ad-hoc RATE STUDY ADVISORY COMMITTEE (RSAC) that worked collaboratively with Ms. Heddin on developing the proposed rate schedule for 2025 — 2029. (NOTE: 2024 will conclude the current four-year rate schedule, which began in 2020).



UPDATE ON
EAWSD COST OF SERVICE
AND RATE DESIGN STUDY



PUBLIC FORUM THAT WAS HELD
& UPCOMING PUBLIC HEARING

Approximately 17 ratepayers attended the January 31st informal PUBLIC FORUM. During the presentation, Mr. King and Ms. Heddin highlighted, in detail, several driving factors taken under consideration such as rising operating and maintenance costs due to inflation, aging infrastructure, operating costs for a new water supply source from SF County as required to address, declining groundwater levels, and revenues required to fund all future capital improvement needs. At the conclusion of their joint presentation, the floor was opened for discussion, questions, comments and general input from ratepayers in attendance on the conclusions and recommendations that had been presented.

At its regular Board meeting to be held on February 21, 2024, starting at 5:30 PM, the EAWSD Board plans on using ratepayer feedback gathered at the informal PUBLIC FORUM, during deliberations, and before making any decision to formally adopt the rate adjustment scenario presented at the informal PUBLIC FORUM. **This meeting is open to the public.**

Should the Board adopt the proposed rate adjustment at their February 21st Board Meeting, a formal Public Hearing before a Hearing Officer certified by the NM PUBLIC REGULATION COMMISSION will be held on March 27th. After the formal Public Hearing, and based on the Public Hearing record, the Hearing Officer will file a decision rejecting, amending or adopting the proposed rate adjustment. Once the Hearing Officer has rendered his decision, and unless there is an appeal to the Board of the Hearing Officer's decision, the decision becomes final 20 days after it is published. Any proposed changes to the current rates will then take effect in January 2025. As more information becomes available, it will be published in *Water Notes* or on the EAWSD website homepage at www.EAWSD.org.

The District encourages customers to provide input on this critical matter. You can submit comments/suggestions via email to info@eawsd.org, which will be provided to the Board. We also highly recommend attending the February 21st Board Meeting and/or the **formal Public Rate Hearing scheduled for Wednesday, March 27, 2024, starting at 5:30 PM in the EAWSD Public Conference Room located at 2 N. Chamisa Drive.**

For water emergencies during business hours, call 505-466-1085
For water emergencies after hours and on holidays, call 505-780-0090

Next Month in *Water Notes*

- From the General Manager
- Recent Board Activities
- Sustainability Corner
- Jan. 2024 System Updates
- News Briefs

ELDORADO AREA WATER & SANITATION DISTRICT

BOARD MEMBERS

- John Calzada, PRESIDENT
- Gregory Hart, VICE PRESIDENT
- David Yard, SECRETARY
- Elizabeth Roghair, TREASURER
- David Burling, DIRECTOR

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Debra Sanderson
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FIX-A-LEAK-WEEK MARCH 18-24, 2024



The annual event, (FIX-A-LEAK-WEEK), sponsored by the WATERSENSE Program division of the EPA, is scheduled for **March 18-24, 2024**. Keep in mind, leaks account for nearly **1 trillion gallons of water** wasted each year in U.S. homes. The average household leaks nearly 10,000 gallons of water per year, or the amount of water it takes to wash 300 loads of laundry and could be costing you an extra 10% on your water bills. Remember, you can find and fix leaks inside and outside your home to save valuable water and money all year long or at a minimum, consider actively participating this year!

FOR MORE INFORMATION: <https://www.epa.gov/watersense/fix-leak-week>

Reminder—2024 Rate Schedule In Effect

As noted in last month's *Water Notes*, the EAWSD **2024 Rate Schedule** will go into effect in February 2024 for water usage during the month of January 2024. Base and volumetric rates for 2023 and 2024 are shown in the table to the right. EAWSD's last 4-year rate schedule was established by Resolution N^o. 20-12-01 to adjust rates, tolls, fees or charges, and was approved by the EAWSD Board on 12/5/19. 2024 will conclude the four-year rate schedule, which began in 2020.

Fees for other services remain unchanged as shown in EXHIBIT A, which can be accessed via this resolution link: **Resolution No. 20-12-01**

Special service requests will be charged on a time and materials basis; estimates are available from EAWSD. NOTE: Neither EAWSD nor its contractors will conduct any work on the customer's side of the water meter.

Other important information to keep in mind:

- ▶ Every year, a water conservation charge is imposed during the peak usage months of May through August.
- ▶ Bills are due and payable twenty-one (21) days after the billing date. Late fees may be imposed if payment is received more than 21 days after the billing date. ***Keep in mind that if you are paying through your bank, you must allow up to 10 business days for EAWSD to receive your payment. Payment dropped off at the Agora is due by 12:00 pm on bill due date. Payment at the office is due by 5:00 pm on bill due date. DO NOT PUT CASH PAYMENTS in drop boxes.**
- ▶ In accordance with the District's rules and tariffs in force, any EAWSD account that is not paid by the due date shall incur an additional late payment penalty charge in the amount of five dollars (\$5.00) or ten percent (10%) of the total invoice amount, whichever is greater.

MONTHLY RATES	2023	2024
Base Rates		
PER METER CONNECTION		
In-District	\$28.76	\$29.91
Out-of-District	\$60.56	\$61.71
Volumetric Rates		
WATER USAGE PER 1,000 GALLONS		
3,000 gallons or less	\$12.33	\$12.82
3,001 – 6,000 gallons	\$15.41	\$16.03
6,001 – 10,000 gallons	\$20.39	\$21.82
10,001 – 20,000 gallons	\$35.01	\$37.46
20,001 – 30,000 gallons	\$58.67	\$64.53
Over 30,000 gallons	\$88.01	\$96.81

System Management Updates

December 2023 System Management Updates

4,581,000 gallons were pumped for the month of December from Wells 2A, 2B, 8, 9, 14, 15, 17 & 18.

Work Order History for the Month of December 2023

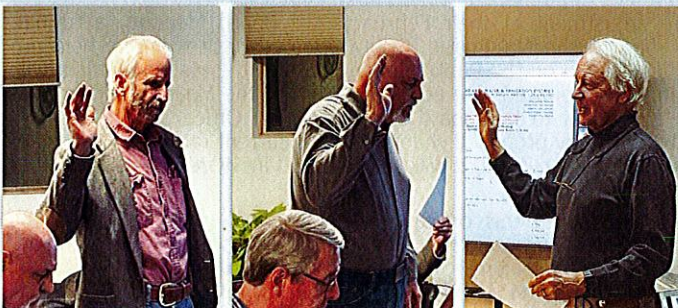
- ◆ **332** total service orders were completed.
 - 81 customer service work orders.
 - 251 system maintenance work orders.
- ◆ There were two (2) customer shut-off in December owing to payment delinquency.
- ◆ In the month of December approximately **86 water samples** were tested for chlorine from multiple sites. All resulted in normal readings. Eight (8) samples for Bac-T (fecal and e-coli tests) were sent to a State Certified Laboratory in Santa Fe, and all were rated "Excellent."

Recent Board Activities

If there is any supporting documentation regarding any of the Recent Board Activities as shown below, the link is provided. You can also email admin.assistant@EAWSD.org or call 466-2411 for additional information.

- ▶ Certified 2023 Election results to Board and Declaration of Results by Board Motion by Special Agenda
- ▶ Swearing-In of elected individuals to the Board by Special Agenda
- ▶ Election of Officers by Special Agenda
- ▶ Appointed District Committee Members and Chairs for 2024 by Consent Agenda
- ▶ Appointed District Treasurer for 2024 by Consent Agenda
- ▶ Approved the 2024 Open Meetings Act (OMA) by Resolution N^o. 24-01-01
- ▶ Approved Resolution N^o. 24-01-02 appointing a Hearing Officer and authorizing execution of a professional services agreement with the appointed Hearing Officer to conduct a public hearing to consider the Board's intention to adjust rates, tolls, fees, and charges
- ▶ Approved Resolution N^o. 24-01-03 authorizing a Public Hearing to consider a proposed resolution to adjust rates, tolls, fees, and charges
- ▶ Approved proposed conditions for the settlement of the accounts and release of liens for 6 and 7 Cosmic Way

Re-elected Board Members Sworn In



DAVID YARD

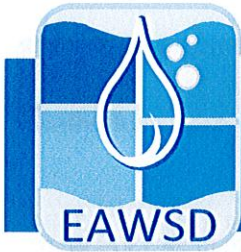
JOHN CALZADA

DAVID BURLING

The three re-elected EAWSD Board members of the Regular Local Election held on Nov. 7, 2023: DAVID YARD (Position #1), JOHN CALZADA (Position #2), and DAVID BURLING (Position #4), were sworn into their respective positions on 1/17/24, during a regularly scheduled Board meeting. Their 4-year terms commenced as of January 2024. The OATH OF OFFICE was administered by Anna Mondragon-Metzger, a registered NM Notary Public and the District's Administrative Project Manager. Congratulations to our re-elected Board Members!

News Briefs

- ◆ **EAWSD BUSINESS & ADMINISTRATIVE OFFICES WILL BE CLOSED** on Monday, 2/19/24 in observance of the President's Day Holiday. If you experience a water emergency during this time, contact the emergency number at (505) 780-0090 and your call will be directed to an on-call field technician.
- ◆ **WATER MAIN FLUSHING** will start on March 6th, *weather permitting*, (Mon. through Fri., 8:30 AM to 4:00 PM) and conclude on or before March 31st. Water main flushing is an annual maintenance operation that helps remove mineral sediments and improve overall water quality.



ELDORADO AREA WATER & SANITATION DISTRICT WATER NOTES

<http://www.EAWSD.org>

March 2024, Volume 19, Issue 3



EAWSD has resumed meeting in person for the monthly Board meeting. The meetings are held in the EAWSD Public Conference Room at 2 N. Chamisa Dr. If an attendee prefers to participate in a Board or Committee meeting via ZOOM.com, please call (505) 466-2411 or email: admin.manager@EAWSD.org and an invitation and call-in number will be sent to you. Each meeting has a time for public comment.

The Board meeting agenda is posted in advance on the District website and at outdoor displays at the EAWSD Administrative office, Agora Shopping Center and ECIA.

For water emergencies during business hours, call 505-466-1085

For water emergencies after hours and on holidays, call 505-780-0090

Next Month in *Water Notes*

- From the General Manager
- Recent Board Activities
- Sustainability Corner
- Feb. 2024 System Updates
- News Briefs

ELDORADO AREA WATER & SANITATION DISTRICT

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admin.manager@EAWSD.org

ASSISTANT EDITOR

Debra Sanderson
admin.assistant@EAWSD.org

Invitation to a PUBLIC HEARING — 2025-2029 EAWSD Rate Schedule

At its regular **Board meeting held on 2/21/24**, the EAWSD Board used ratepayer feedback gathered at the informal PUBLIC FORUM held on 1/31/24, during their deliberations, and before making any decision to formally adopt the rate adjustment scenario as presented at the informal PUBLIC FORUM. The Board approved and adopted the proposed rate adjustment per **Resolution No. 24-02-01**.

On Wednesday, 3/27/24, a formal Public Hearing will be conducted by Hearing Officer PETER GOULD as certified by the NM PUBLIC REGULATION COMMISSION. After the formal Public Hearing, and based on the Public Hearing record, the Hearing Officer will file a decision rejecting, amending or adopting the proposed rate adjustment. Once the Hearing Officer has rendered his decision, and unless there is an appeal to the Board of the Hearing Officer's decision, the decision becomes final 20 days after it is published. Any proposed changes to the current rates will then take effect in January 2025. As more information becomes available, it will be published in *Water Notes* or on the EAWSD website homepage at www.EAWSD.org.

The District encourages customers to provide input on this critical matter. You can submit comments/suggestions via email to info@eawsd.org, which will be provided to the Board. We also highly recommend attending the **formal Public Rate Hearing scheduled for Wednesday, March 27, 2024, starting at 5:30 PM in the EAWSD Public Conference Room located at 2 N. Chamisa Drive.**



Help Prevent Leaks By Using A Checklist — Fix A Leak Week

Each year the WATERSENSE Program division of the EPA sponsors **Fix-A-Leak Week**. This year it is scheduled for March 18-24, 2024. In just 10 minutes, you can easily search your home for leaks and cut down on water waste. Why not put on your detective hat and running shoes and start chasing down those pesky leaks?



- Start with your January or February water bill. If a family of four is using more than 7,000 gallons of water in a month, you might have a leak. You may also want to check for spikes in your bill. Is this month's bill significantly higher than last month's bill?
- Have you signed up for EYEONWATER? Signing up will ensure that you receive notifications of a potential leak. EAWSD recommends setting the leak alert threshold at zero or no more than 3 gallons per hour. EYEONWATER allows you to self-monitor your water use online from home or on your phone if you are traveling. **A reminder that failure to sign-up for EYEONWATER will render you ineligible for a leak adjustment, should a leak occur.**
- Toilet Test: This is an easy and well-known test that can tell you if you have a toilet leak. Put a few drops of food coloring in the tank at the back of your toilet and if color shows in the bowl within 10 minutes, you likely have a leak. *Make sure to flush afterward to avoid staining.* You might also want to consider replacing an old toilet flapper if it's torn or worn.
- Use pipe tape or a wrench to ensure tight connections where showerheads attach.
- It's a good idea to look under sinks and check for pooling water under pipes and rust around joints and edges. This includes the bathroom, the kitchen, the laundry or utility room.
- Check outside and ensure a tight connection at the spigot with the hose as well as with the in-ground irrigation system. You may want to consult an irrigation specialist, however, **do not attempt to activate an irrigation system until early or mid-May** while there is still risk of freezing temperatures. Look for additional tips in the April or May issue of *Water Notes* regarding irrigation system activation and common maintenance issues you'll need to check before activating your system.

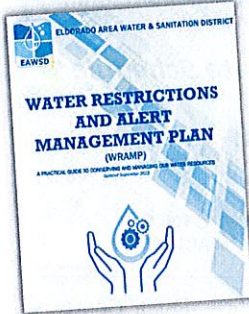
If you suspect a leak, call your plumber to identify its location and cause. It is important to keep in mind that the District's field technicians cannot locate or fix any leaks on the customer side of the meter, since that is considered part of your household plumbing system.

For more information on learning how to identify and fix indoor and outdoor leaks and other resources, check out the following website: <https://www.epa.gov/watersense/fix-leak-week>

EAWSD FY2023 Financial Audit Complete

The District's FY2023 Financial Audit has been completed and approved by the NM OFFICE OF THE STATE AUDITOR as of February 2024. There were no material weaknesses or deficiencies identified in the way EAWSD manages or accounts for its finances. For the last ~3 years, EAWSD has contracted with MORTON ACCOUNTING, LLC., a local firm, to conduct its annual audits. The FY2023 audit was completed and delivered to the NM Office of the State Auditor in December 2023. The next step is to present the audit report to the Board at its regularly scheduled Board meeting to be held on 3/20/2024. Once the Board has accepted the findings of the audit, the full text of the audit will be posted on the EAWSD website at www.eawsd.org.

Sustainability Corner — *Get an Early Start on Planning for Summer*



Annual Summer Watering Restrictions will begin on May 1, 2024, and run through August 31, 2024. Implementation of annual summer watering restrictions began last year as part of an update to EAWSD's WATER RESTRICTIONS AND ALERT MANAGEMENT PLAN (WRAMP). The plan serves as a reference guide to customers served by EAWSD to take preventive actions by practicing year-round water conservation. Your annual participation in this program is mandatory. It will help to ensure that the District can maintain the system's integrity by efficiently managing its limited water resources to continue to meet customer demand during the peak summer season, as well as maintain proper water levels in the tanks in the event of an emergency. The WRAMP document is available for viewing online by clicking on the following link: **WRAMP**. PAGE 3 lists the specific conservation measures you are required to observe while the summer watering restrictions are in place.

In addition, whether you are a new or existing customer, it is highly recommended that all EAWSD customers sign up for the **EYEONWATER** app. This handy tool allows you to self-monitor your water use and receive alert notifications of leaks, that could potentially result in a high water bill, if left unattended. As of January, EAWSD reached a 71% customer participation rate with a goal of reaching 80% by the end of 2024.

If you are signed up for the EYEONWATER app and it is not functioning or properly displaying your water usage: It is important to understand that communication from the meter transmitter occurs once a day, and the information you receive online is not reporting in real time. If there is a lapse in communication for several days, then the issue could be one of two things: physical issues, (i.e., the transmitter communication is being disrupted by vehicles, rocks, trash cans); weather (i.e. rain, snow, cloudy days); or broken wires in the meter can. In some cases, it can be due to technical issues such as poor cellular reception areas or a low battery. As a homeowner, it is good to maintain the water meter area free from debris to ensure more consistent meter transmitter communication.

EAWSD Updates Rebate Program — *Rainwater Harvesting Containers*

Following a successful launch of the 2022 Rain Barrel Rebate Pilot Program, EAWSD is pleased to announce that we have updated our rebate program to offer rebates on larger containers with a 200+ gallon storage capacity. If you are thinking about purchasing water harvesting containers, application forms are available for download from the EAWSD website homepage under the heading 'HOT TOPIC' or you can pick up a copy at the office. A friendly reminder that rebates are not offered retroactively and applications must be submitted within 90 days of purchase. **Prior to making your purchase, check with your HOA for any specific requirements that may not be addressed here.** NOTE: *Watering restrictions do not apply to captured water.*

Rainwater Harvesting Container Rebate Amounts	
Storage Volume	Rebate
50 to 99 gallons	= \$15/per container
100 to 200 gallons	= \$25/per container
200 gallons and larger	= \$40/per container

System Management Updates

January 2024 System Management Updates

6,666,000 gallons were pumped for the month of January from Wells 2A, 2B, 8, 9, 14, 15, 17 & 18.

Work Order History for the Month of January 2024

- ♦ **382** total service orders were completed.
 - 138 customer service work orders.
 - 244 system maintenance work orders.
- ♦ There were four (4) customer shut-off in January owing to payment delinquency.

In the month of January approximately **91 water samples** were tested for chlorine from multiple sites. All resulted in normal readings. Eight (8) samples for Bac-T (fecal and e-coli tests) were sent to a State Certified Laboratory in Santa Fe, and all were rated "Excellent."

Recent Board Activities

If there is any supporting documentation regarding any of the Recent Board Activities as shown below, the link is provided. You can also email admin.assistant@EAWSD.org or call 466-2411 for additional information.

- ▶ Approved the FINANCE AND AUDIT ADVISORY COMMITTEE 2024 Plan by Consent Agenda
- ▶ Approved Resolution No. 24-02-01 to adjust rates, tolls, fees, and charges
- ▶ Approved a Project Contract to the Molzen Corbin Agreement to Provide Professional Engineering Services — Monte Alto Pipeline Replacement Project

Need Help or Looking for Information?



CALL: (505) 466-1085 (Opt. 1)
 EMAIL: customer.support@EAWSD.org



2023 "AWARD OF EXCELLENCE" Winners

EAWSD would like to congratulate and shine the spotlight on several JACOBS/OMI contract employees that earned the prestigious OMFS (*Operations Management & Facility Services*) **AWARD OF EXCELLENCE** for their extraordinary dedication, focus and innovation as a team and also for individual efforts.

The **Operations Team** won an award for their diligence in continuing to learn and adapt to the ever-evolving BEACON® METER CELLULAR TECHNOLOGY and for providing exemplary client service.



(L TO R): ALEC TITUS, RYAN LUJAN, ANDY BECK, ANTHONY MARINO, BRENDA JIMENEZ & PETE ULIBARRI



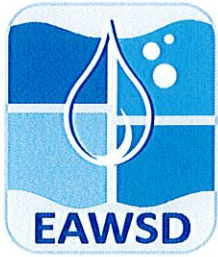
Heather Roybal, CUSTOMER SERVICE & BILLING SUPERVISOR, won an individual ADMINISTRATIVE SERVICE AWARD for her role in initiating projects to help improve and streamline overall office processes and for quick resolution of customer and billing challenges as they arise, as well as encouraging customers to register for the EYEONWATER app. We look forward to supporting Heather with her next project!



Melinda Ybarra, CUSTOMER SERVICE SUPPORT AGENT, was nominated for her efforts in raising awareness about sustainability in the workplace. Although she did not receive an award this year, she deserves recognition for her leadership role in organizing and executing several community projects including: the 2022 Winter Coat Drive, 2023 Earth Day at ECIA, collecting donations and assembling over 100 DIGNITY KITS to hand out over the holidays to individuals experiencing homelessness and for hosting the 2023 SOUTHWEST SUSTAINABILITY CHAMPIONS, whose final project was to rebuild the planter beds at the local senior center. We can always count on Melinda to get the job done and done well!

Congratulations to everyone for their accolades and outstanding partnership and the incredible support and service that you provide to the community of Eldorado everyday.





ELDORADO AREA WATER & SANITATION DISTRICT

2 N. Chamisa Dr., Suite A • Santa Fe, NM 87508 • (505) 466-2411

EXHIBIT B

1/31/24 Public Forum Information

- Posted advertisement of PUBLIC FORUM held on January 31st, copy of PPT presentation (*S. King & N. Heddin combined*), and attendee roster that was not signed by everyone, but there was a total of about 17 attendees including management and staff.



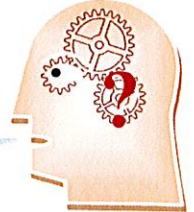
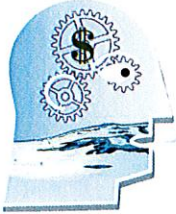
ELDORADO AREA WATER & SANITATION DISTRICT

YOU'RE INVITED TO A FORUM...

TO REVIEW AND DISCUSS WATER RATE ADJUSTMENTS

Wednesday, January 31st, 2024

**EAWSD Public Conference Rm. @ 2 N. Chamisa Dr. in Eldorado
starting @ 5:30 PM**



You've probably read in the *Water Notes* newsletter or heard from friends and neighbors that for the past year, the Eldorado Area Water & Sanitation District RATE STUDY ADVISORY COMMITTEE has been conducting a Cost of Service and Rate Design Study aimed at evaluating our water utility's financial situation and recommending any needed adjustments to our current 2020 ~ 2024 rate schedule.

The results of the latest rate study are now in, and EAWSD is hosting an informal PUBLIC FORUM to present the findings and recommendations of the rate study. Necessary adjustments to EAWSD rates will ensure a clean, safe water supply into the future and would enable our community water system to systematically fund future water needs, including replacement of our aging water system's wells and pipelines and the rehab and repair of existing facilities as required to extend their useful life.

The first part of the forum will feature a presentation on the findings of the 2025 - 2029 Cost of Service and Rate Design Study and will include a discussion of the proposed rate scenario that the EAWSD Board is considering adopting. During the last part of the forum, the floor will then be open for Ratepayer questions, comment, and input on the committee's conclusions and recommendations.

Please plan on joining the EAWSD RATE STUDY ADVISORY COMMITTEE and its consultant, Nelisa Heddin, at the informal Public Forum to be held on **Wednesday, January 31st, beginning at 5:30 PM**, at the ELDORADO AREA WATER & SANITATION DISTRICT'S Public Conference Room located at 2 North Chamisa Drive, near the Eldorado Animal Clinic, off Highway 285.

The EAWSD Board plans to use customer feedback gathered at the informal Public Forum as input to its formal deliberations on the results of the rate study and in any decision regarding rate adjustments that will go into effect in January 2025. A Board meeting to consider and accept findings and recommendations of the Final Rate Study is scheduled for Wednesday, February 21st starting at 5:30 PM. Following that, a formal Public Hearing is scheduled for Wednesday, March 27th starting at 5:30 PM. Both meetings will be held in the District's Public Conference Room located at 2 North Chamisa Drive.

Attendees with disabilities who wish to participate in the forum and require auxiliary aids or services should contact the EAWSD Administrative office at least 72 hours in advance of the Public Forum so that appropriate arrangements can be made. Call: 466-2411 or email: admin.manager@EAWSD.org.

**This is a public meeting governed by the rules of the New Mexico Open Meetings Act
Public participation is welcome and encouraged**

Posted by: D. Sanderson
Date: 1/12/2024 Time: _____ a.m. p.m.

News from Eldorado Transf

NOTE: The Eldorado Transfer Station is no

Weather closures at Re-Use. In the event of posted the day before on Nextdoor.

Re-Use Stories:

Items Happily Rehomed: A couple came looking for a highchair for a visiting grandchild, found what they needed, will clean it up a bit, and be ready when the visiting family arrives. A man building an off-the-grid shop found a variety of small items to aid in his project. A mother and son left with two modern chairs and an older wooden chair headed for another son's apartment. A weed whacker, leaf blower and squash trellis also found new homes.

Recent Arrivals: A family brought in an electric train set, and a small wooden pinball game as well as other games. A tomato trellis and a 6' long print of Monet's Water Lilies are waiting. Maybe for you?

Departures: A rechargeable Dyson vacuum, a metal hanging lamp, a gorgeous ceramic bowl, household items, and lots more!

In / Out Department: An antique wooden chest from England quickly found a new home shortly after it arrived, and an almost new metal bed frame never made it onto the floor.

A Reminder That We *Cannot* Accept . . .

- Large furniture, large exercise equipment, wheeled golf bags – We just don't have room for these large items.
- Blinds and ceiling fans can go to Santa Fe Habitat's Restore.
- Paint and stains are considered hazardous waste and cannot be accepted.
- Anything made with fabric that would be nesting material for the rodents with whom we share space.

Community Service with a twist! Two hours a month of community service at the Re-Use Center is a win – win. It will never be boring, and you can go "treasure hunting" during quiet times.

Contact Libby Maclaren: libbymac3@icloud.com or info.eldorado285@gmail.com.

LaTienda

AT ELDORADO

La Tienda Weekly Update 01/25/24

9 am – noon.

heated building, a notice of closure will be

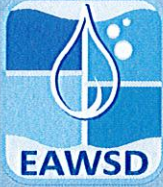
News from EAWSD

EAWSD to host Informal Public Forum to present proposed options for 2025-2029 Rate Schedule

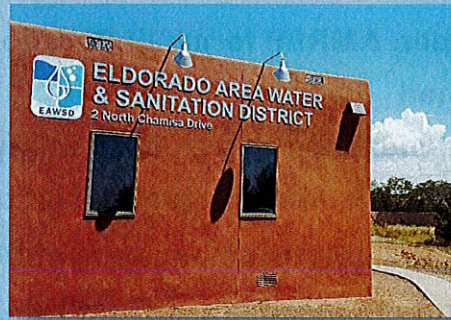
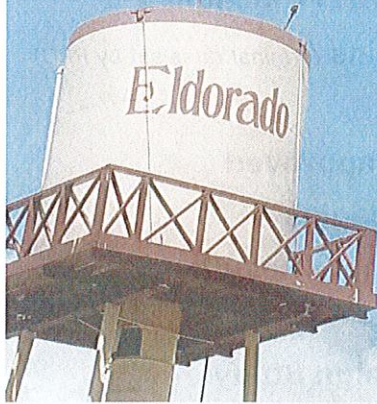
Please consider joining the EAWSD Rate Study Advisory Committee and its consultant, Nelisa Heddin, at an informal Public Forum to be held on **Wednesday, January 31st**, beginning at 5:30 PM, at the Eldorado Area Water & Sanitation District's Public Conference Room located at 2 North Chamisa Drive, near the Eldorado Animal Clinic, off of Highway 285.

Over the past year, the Eldorado Area Water & Sanitation District (EAWSD) Rate Study Advisory Committee has been conducting a Cost of Service and Rate Design Study aimed at evaluating our water utility's financial situation and recommending any needed adjustments to our current 2020 to 2024 rate schedule. The results of the latest rate study are now in, and EAWSD is hosting an informal Public Forum to present the findings and recommendations of the rate study. During the last part of the informal Public Forum, the floor will then be open for Ratepayer questions, comment and input on the committee's conclusions and recommendations.

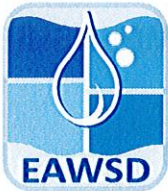
The EAWSD Board plans to use customer feedback gathered at the Informal Public Forum as input to its formal deliberations on the results of the rate study and in any decision regarding rate adjustments that will go into effect in January 2025. A Board meeting to consider and accept findings and recommendations of the proposed rate schedule is scheduled for Wednesday, February 21st starting at 5:30 PM. Following that, a formal Public Hearing is scheduled for Wednesday, March 27th starting at 5:30 PM. Both meetings will be held in the District's Public Conference Room located at 2 North Chamisa Drive.



COST OF SERVICE AND RATE DESIGN STUDY PUBLIC FORUM

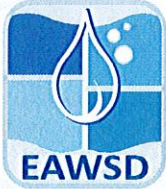


ELDORADO AREA WATER & SANITATION DISTRICT
January 31, 2024 – RATE STUDY PUBLIC FORUM



RATE STUDY FORUM | AGENDA

- I. Historical Timeline**
- II. Rate Study Committee**
- III. Need for Rate Adjustment**
- IV. Success in Pursuit of Grant Funds to offset costs**
- V. Rate Study Consultant**
- VI. Cost of Service and Rate Design Study (Nelisa Heddin)**
- VII. Next Steps**
- VIII. Questions and Audience Input**



RATE STUDY FORUM | I. HISTORICAL TIMELINE

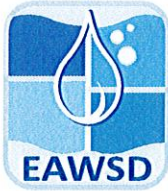
- 1973** Eldorado developer, AMREP forms El Dorado Utilities (EDU)
- 1997** EAWSD was formed
- 2002** Voters approve bond issue to purchase utility from EDU
- 2004** EAWSD files condemnation suit; jury valuation: \$11+ Million
- 2005** Purchase completed; EAWSD management begins *(original rates set by PRC)*
- 2018** Initiated Rate Study to establish current rates
- 2019** December – Current 2020 - 2024 rate schedule approved
- 2022** November – New Rate Study authorized, work begins
- 2023** October 18th – Presentation to Board of Preliminary Results
- 2024** January 31st – Today's informal Public Forum
- 2024** March 27th – Public Hearing to present Rate Design Study



RATE STUDY FORUM | II. RATE STUDY COMMITTEE MEMBERSHIP

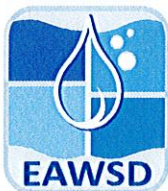
- **Elizabeth Roghair**, Chair; Board Member, Treasurer*
- **David Burling**, Board Member, Finance Committee Chair*
- **Steve King**, General Manager
- **Phil Speicher**, Past Board Director/Treasurer, Finance Committee Member*
- **Joe Loewy**, Capital Planning and Advisory Committee Member*
- **Leslie Bischoff**, Finance Committee Member*
- **Jessa Huybrechts**, CPA, EAWSD Controller

* EAWSD Customer and Local Resident

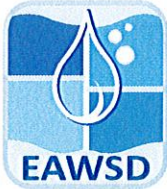


CURRENT 2020 – 2024 RATE SCHEDULE FEATURES

- **Revenues cover original purchase bond issues**
Final payment June 2025
- **Revenues to cover current capital projects debt obligations**
Insufficient to meet projected needs
- **Covers \$600,000 in annual system rehab and repairs**
No provision for future cost increases
- **Covers current Operating and Administrative costs**
No provision for future cost increases
- **Insufficient to cover in Santa Fe County Supplemental Water Deliveries**

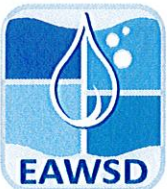


- Rising Operating and Maintenance costs due to inflation.**
- Aging water facility infrastructure much of which is over 45 years old.**
 - ✓ **Rehab and Repair of existing facilities to extend useful life.**
 - ✓ **Replacement of existing facilities at the end of their useful life.**
- Payment for a new source of supplemental water supply from Santa Fe County essential to addressing declining groundwater levels.**



a. RISING OPERATING AND MAINTENANCE COSTS

- **CPI 20 Cities average has increased an average of 5% a year over the past three years.**
- **Recent trends and forecasts project lower rates of inflation in the coming years.**



b. AGING WATER FACILITY INFRASTRUCTURE

6 Water Storage Tanks — AGES: 21 to 40 years

TYPICAL USEFUL LIFE: 50 to 60 years

Requires repainting and new corrosion protection every 15 to 20 years

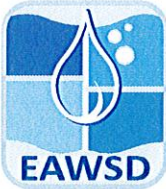
— \$400,000 to \$500,000

5 Booster Pump Stations — AGES: 6 to 40 years

TYPICAL USEFUL LIFE: 50 to 60 years

Requires mechanical and electrical rehab every 20 to 25 years

— \$100,000 to \$200,000



b. AGING WATER FACILITY INFRASTRUCTURE - CONTINUED

11 Active Wells — AGES: 6 to 40 years

TYPICAL USEFUL LIFE: 45 to 60 years

Requires Inspection, cleaning and mechanical rehab every 5 to 6 years
— \$50,000 to \$75,000

✓ **39 Pressure Reducing Valves** — AGES: 4 to 40+ years

TYPICAL USEFUL LIFE : 30 to 40 years

Requires Rehab every 5 years — \$5,000 to 15,000

Replacement cost — \$30,000 to \$60,000

✓ **130 Miles of Pipeline** — AGE: 2 to 50 years

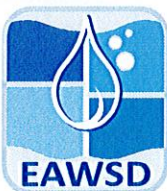
EXPECTED USEFUL LIFE: 50 to 70 years

Includes 106 miles of substandard PVC pipe 30 to 40+ years old (83%)

Replacement costs including new service connections — \$500,000 to
\$1,000,000 per mile

ELDORADO AREA WATER & SANITATION DISTRICT

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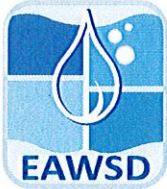
c. DECLINING WATER LEVELS

Implementation of Santa Fe County Water Delivery project provides a critically needed supplemental source of water supply as required to address declining groundwater levels.

- Initial water deliveries of 100 acre feet/year (afy) to ramp up to 200 afy (approx. 40% of total demand) in four years. Current wholesale water delivery rate of \$7.46 per thousand gallons or \$243,000 per 100 af.
- Payment of in lieu of surface water rights based at \$19,431 per acre foot (af) for 200 afy discounted by \$1.5M due to shared project cost savings. Annual payments of \$238,620 over ten years.

ELDORADO AREA WATER & SANITATION DISTRICT

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SUCCESS IN PURSUIT OF GRANTS AND LOAN FORGIVENESS TO OFFSET HIGH COSTS OF CAPITAL PROJECTS (2020 TO 2023)

• Drinking Water Loan Forgiveness	\$ 985,000
• Legislative Grants	\$ 1,950,000
• Water Trust Board Grant/Loans (grant portion)	\$ 1,750,000
Total	\$ 4,685,000



- **Industry expert in financial planning and management for municipal utilities.**
- **Specialist in cost of service and rate design studies.**
- **20 years experience providing consulting services to utilities of all sizes throughout the Southwest.**
- **Masters of Business Administration from NMSU with a specialty in finance.**
- **Past Chair of the Texas American Water Works Association Rates and Charges Subcommittee.**
- **Consultant for 2015 and 2019 EAWSD Rate Studies.**

Eldorado Area Water & Sanitation District

Cost of Service and Rate Design Study

January 31, 2024



Nelisa Heddin Consulting, LLC
(512) 589-1028
nheddin@nelisaheddinconsulting.com



Presentation Overview

- ❖ Economic Reality of Water
- ❖ Driving Forces for Change in Rates
- ❖ Project Approach
- ❖ Findings
- ❖ Recommendations

"When the well is dry, we learn the worth of water."

- Ben Franklin -



Economic Reality of Water



- Water has an inherent value to fund infrastructure necessary for treatment and distribution



- Water is critical to a variety of businesses, and as a result, the economy



- Water is a fundamental building block for communities



- Water is a commodity which we cannot live without and is a limited and scarce resource in the Southwest

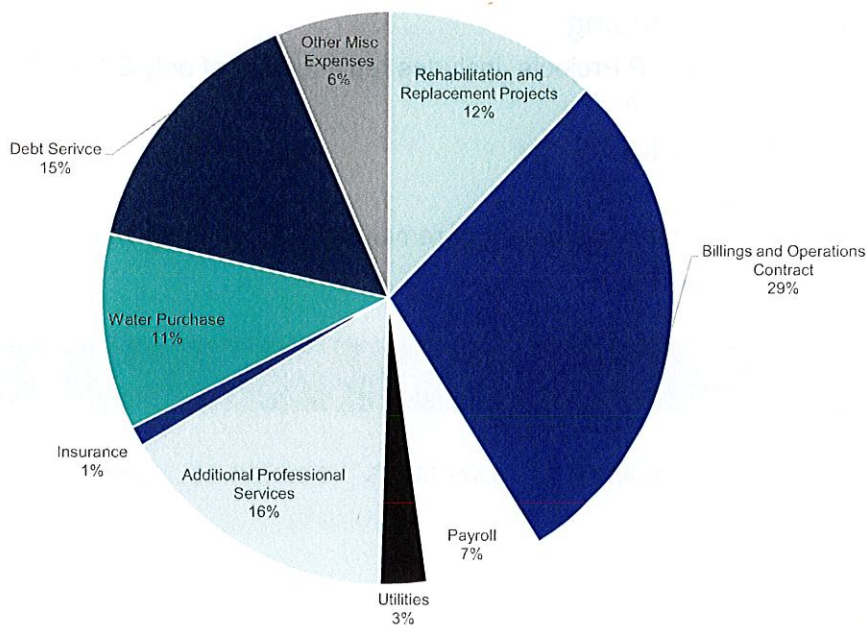


Driving Forces

- Rising O&M costs due to inflation
- Aging water facility infrastructure (40 plus year old system) requiring extensive repair and replacement
- New water supply from the County essential to address declining groundwater levels
- Revenues required to meet capital needs
 - Over \$13M in capital needs in next 5 years
 - District requires revenues sufficient to fund these projects



Driving Forces Expense Summary



2025 Total Expenses = \$5,131,183



Revenues Rates are Set to Recovery

- Expenses – Off-sets = Revenue Requirements
- Based Upon FY2024 Budget, with Adjustments
- Includes Annual Rehabilitation and Replacement Funding
- Includes Adjustments to Maintain a Proper Level of Reserves



Revenue Requirements

- Includes CIP Funding:
 - \$8.8M in CIP Projects, includes replacement of only 6% (\$6M) of aging water system
- Does **not** Include:
 - Profit
 - Funding for replacement of remaining 94% of aging water system
 - Additional Items

	2025	2026	2027	2028	2029
Revenue Requirements	\$ 3,078,103	\$ 3,375,766	\$ 3,688,576	\$ 3,894,252	\$ 4,100,479



Recommended Rate and Fee Design

	2024 Adopted	2025	2026	2027	2028	2029
Monthly Minimum Charge	\$ 29.91	\$ 31.41	\$ 32.98	\$ 34.29	\$ 35.32	\$ 36.38
Volumetric Charge (per thousand gallons)						
1-3,000 Gallons	\$ 12.82	\$ 13.27	\$ 13.73	\$ 14.21	\$ 14.71	\$ 15.32
3,001-6,000 Gallons	\$ 16.03	\$ 16.59	\$ 17.16	\$ 17.76	\$ 18.38	\$ 19.15
6,001-10,000 Gallons	\$ 21.82	\$ 23.22	\$ 24.03	\$ 24.87	\$ 25.74	\$ 26.81
10,001-20,000 Gallons	\$ 37.46	\$ 40.64	\$ 42.05	\$ 43.52	\$ 45.04	\$ 46.92
20,001-30,000 Gallons	\$ 64.53	\$ 71.12	\$ 73.58	\$ 76.16	\$ 78.82	\$ 82.11
Over 30,001 Gallons	\$ 96.81	\$ 106.68	\$ 110.38	\$ 114.24	\$ 118.23	\$ 123.16
Tax Levy Assumption*	\$ 4.36	\$ 4.36	\$ 4.36	\$ 4.36	\$ 4.36	\$ 4.36
Out of District Charge	\$ 60.56	\$ 75.78	\$ 78.23	\$ 80.46	\$ 82.41	\$ 84.41
Average annual increase for customer using 3,700 gallons		4.1%	4.0%	3.7%	3.3%	3.7%



Effect on Bill at Various Use Levels

Bill Analysis	2024	2025	2026	2027	2028	2029
3,000 Gallons	\$ 68.37	\$ 71.22	\$ 74.17	\$ 76.92	\$ 79.45	\$ 82.34
3,700 Gallons (Average Use)	\$ 79.59	\$ 82.83	\$ 86.18	\$ 89.36	\$ 92.31	\$ 95.75
5,000 Gallons	\$ 100.43	\$ 104.39	\$ 108.49	\$ 112.45	\$ 116.21	\$ 120.64
7,000 Gallons	\$ 138.28	\$ 144.20	\$ 149.68	\$ 155.08	\$ 160.34	\$ 166.60
10,000 Gallons	\$ 203.74	\$ 213.87	\$ 221.76	\$ 229.68	\$ 237.55	\$ 247.03
20,000 Gallons	\$ 578.34	\$ 620.26	\$ 642.24	\$ 664.86	\$ 687.96	\$ 716.21
30,000 Gallons	\$ 1,223.64	\$ 1,331.45	\$ 1,378.09	\$ 1,426.43	\$ 1,476.18	\$ 1,537.26
50,000 Gallons	\$ 3,159.84	\$ 3,465.02	\$ 3,585.61	\$ 3,711.13	\$ 3,840.85	\$ 4,000.43

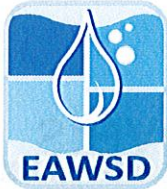
**Average use is approximately 3,700 gallons per month*



Recommendations

- Proceed with Adoption and Implementation of Recommended Rates
- Monitor Operating Results Monthly and Annually
- Review Need for Change in Mill Levy Annually
- Continually Evaluate CIP Needs
- Implement Future Increases to Fund CIP Requirements
- Update Analysis Every 3-5 Years (Minimum)



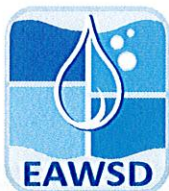


RATE STUDY FORUM | VII. NEXT STEPS

- ❑ Rate Study Committee will consider input from **January 31st PUBLIC FORUM**.
- ❑ Board will consider RATE STUDY FINAL REPORT at its **Wednesday February 21, 2024, Board Meeting**.
- ❑ The Board's rate proposal will be presented at a **PUBLIC HEARING** presided over by a Hearing Officer certified by the Public Regulation Commission, (PRC) scheduled for **Wednesday, March 27th @ 5:30 pm** at the District's Administration Office-Public Conference Room, 2 North Chamisa Drive.
- ❑ The Hearing Officer will adopt, reject or modify the Board's proposal within 30 days following the PUBLIC HEARING.
- ❑ Any District qualified elector may appeal the Hearing Officer's decision within 20 days after it is published.
- ❑ If there is no appeal, the Hearing Officer's decision becomes final.
- ❑ If there is an appeal, the Board must take action to approve, reject or amend the Hearing Officer's decision.
- ❑ The Board's decision can be appealed to District Court.

ELDORADO AREA WATER & SANITATION DISTRICT

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RATE STUDY FORUM | VIII. QUESTIONS & AUDIENCE INPUT

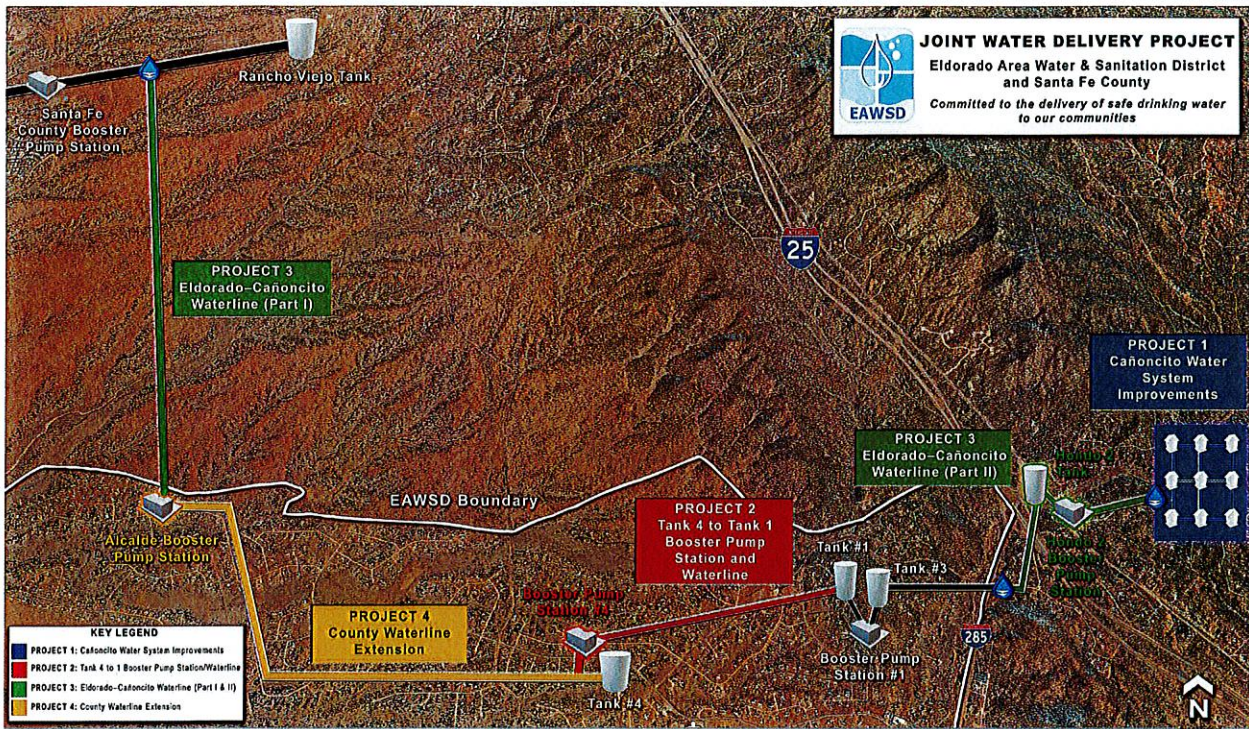


EMAIL ADDITIONAL QUESTIONS, COMMENTS OR OBSERVATIONS TO:

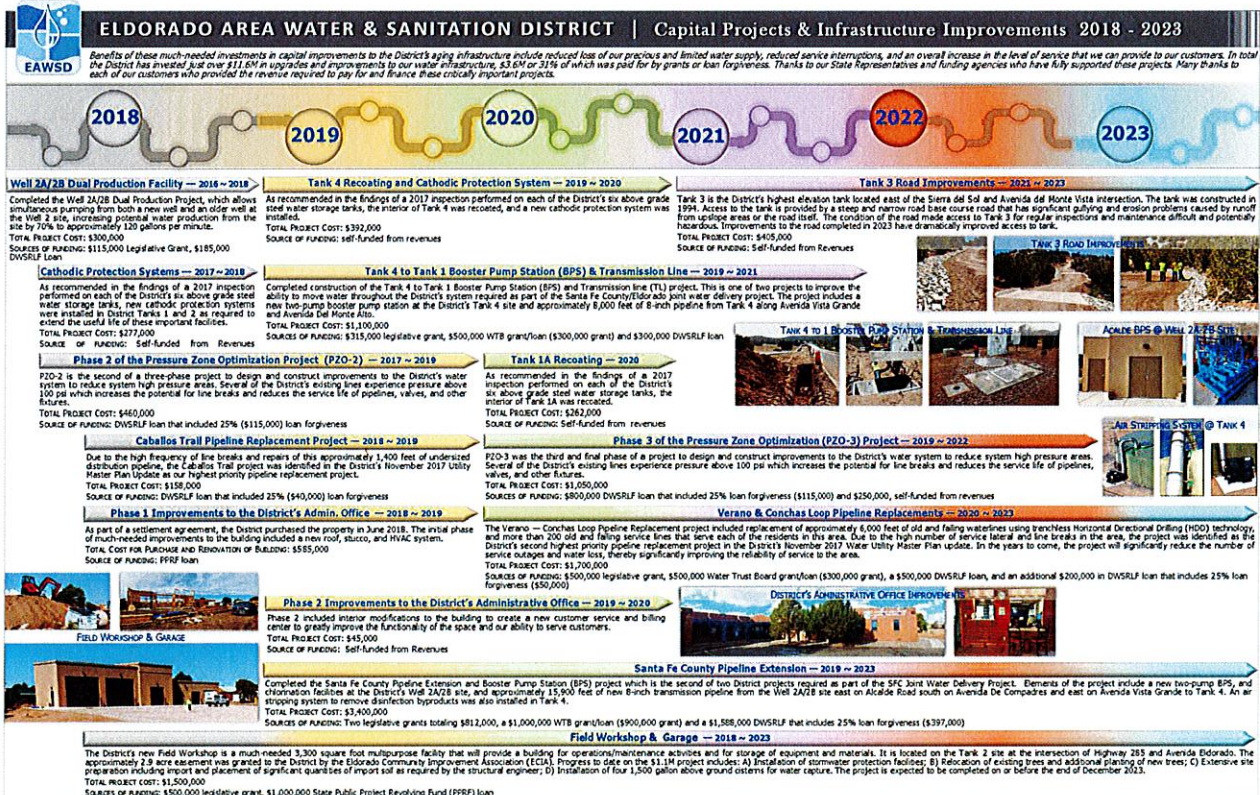
- info@EAWSD.org
(Reference the 1/31/2024 RATE STUDY PUBLIC FORUM in the subject line)

ELDORADO AREA WATER & SANITATION DISTRICT

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ELDORADO AREA WATER & SANITATION DISTRICT



ELDORADO AREA WATER & SANITATION DISTRICT



Steve King
 GENERAL MANAGER

January 31, 2024

RATE STUDY PUBLIC FORUM SIGN-IN SHEET

1.	NAME <i>Nancy Allred</i>	ADDRESS <i>28 Quedo Rd.</i>
EMAIL (Optional)		
2.	NAME <i>John Calzada</i>	ADDRESS <i>3 Elena Court</i>
EMAIL (Optional)		
3.	NAME <i>DAVID BURLING</i>	ADDRESS <i>145 BISHOP LANE RD, Lamy</i>
EMAIL (Optional)		
4.	NAME <i>David Yard</i>	ADDRESS <i>2 JAYNA CT</i>
Briefly describe the reason you are attending this EAWSD meeting:		
5.	NAME <i>JOSEPH LOEWY</i>	ADDRESS <i>6 MONTEREY RD.</i>
EMAIL (Optional)		
6.	NAME <i>Jim Norwick</i>	ADDRESS <i>121 La Paz loop</i>
EMAIL (Optional)		
7.	NAME <i>PAUL FINK</i>	ADDRESS <i>10 REUNDO COURT</i>
EMAIL (Optional)		

8.	NAME Elizabeth Roghair	ADDRESS 34 Monterey Rd
EMAIL (Optional)		

9.	NAME PHIL SOEIKNER	ADDRESS 15 ALTUDA RD
EMAIL (Optional)		

10.	NAME James E. Roghair	ADDRESS 34 Monterey Rd 87508 -8257
EMAIL (Optional) jroghair@comcast.net		

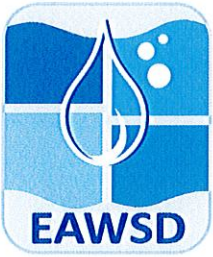
11.	NAME Anthony Marino	ADDRESS Online
EMAIL (Optional)		

12.	NAME Christina Bruff	ADDRESS Online
EMAIL (Optional)		

13.	NAME	ADDRESS
EMAIL (Optional)		

14.	NAME	ADDRESS
EMAIL (Optional)		

15.	NAME	ADDRESS
EMAIL (Optional)		



ELDORADO AREA WATER & SANITATION DISTRICT

2 N. Chamisa Dr., Suite A • Santa Fe, NM 87508 • (505) 466-2411

EXHIBIT C

3/27/24 Public Hearing Information

- Posted advertisement of PUBLIC HEARING to be held on March 27th, including advertisement in EAWSD monthly newsletter, *Water Notes* and LA TIENDA community online newsletter that is distributed weekly and has a comprehensive list of community subscribers.
-



Louis Martinez
GENERAL MANAGER

ELDORADO AREA WATER & SANITATION DISTRICT
2 North Chamisa Drive, Suite A • Santa Fe, NM 87508 • (505) 466-2411

John Calzada, PRESIDENT
Gregory Hart, VICE PRESIDENT
David W. Yard, SECRETARY
Elizabeth Roghair, TREASURER
David Burling, DIRECTOR

March 2024 MEETINGS

EAWSO BOARD MEETING SCHEDULE

20 MARCH 2024: ***Regular Board Meeting**
5:30 PM EAWSO PUBLIC CONFERENCE ROOM at 2 North Chamisa Drive in Eldorado

EAWSO COMMITTEE MEETING SCHEDULES

8 MARCH 2024: ***Capital Planning Advisory Committee**
9:00 AM EAWSO CONFERENCE ROOM *(via conference call)*

28 MARCH 2024: ***Communications & Customer Service Advisory COMMITTEE**
10:00 AM EAWSO CONFERENCE ROOM *(via conference call)*

PUBLIC RATE HEARING

27 MARCH 2024: **Public Rate Hearing**
5:30 PM EAWSO PUBLIC CONFERENCE ROOM at 2 N. Chamisa Drive in Eldorado

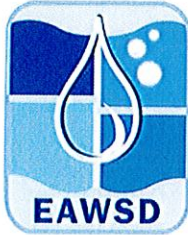
At a regularly scheduled meeting of the EAWSO Board held on Wednesday, February 21, 2024, the Board approved Resolution N°. 24-01-03 authorizing a Public Hearing to be held to consider a proposed resolution to adjust rates, tolls, fees, or charges. The Public Hearing is part of the EAWSO COST OF SERVICE & RATE DESIGN STUDY process that was conducted over the past year to evaluate our water utility's financial situation, including recommendations for any needed changes. The Public Hearing before an independent Hearing Officer certified by the New Mexico Public Regulation Commission will be held on **Wednesday, March 27, 2024, at 5:30 PM** in the EAWSO Public Conference Room located at 2 North Chamisa Drive in Eldorado. EAWSO ratepayers are welcome and encouraged to attend this hearing and to express their views on the proposed rate adjustments.

If you require special accommodations to attend the hearing, (e.g. hearing and/or visual impairments), please contact the EAWSO Administrative office at 466-2411 EXT. 226 or by email: admin.manager@EAWSD.org.

Check Website calendar for cancellations
<http://www.EAWSD.org>

Posted by: D. Sanderson
Date: 2/29/2024 Time: 11:20 a.m. p.m.

The following message was posted in the Header of the EAWSD website homepage starting in late January or early February and has remained on the website since.



ELDORADO AREA WATER & SANITATION DISTRICT

2 North Chamisa Drive, Santa Fe, New Mexico 87508-9483

Important Message to Our Customers

Save The Date: The District encourages customers to attend the February 21st Board Meeting and/or the formal Public Rate Hearing scheduled for Wednesday, March 27, 2024, starting at 5:30 PM in the EAWSD Public Conference Room located at 2 N. Chamisa Drive. Please see our latest issues of *Water Notes* for more information.

Search Site

HOME

CUSTOMER SERVICE

ABOUT YOUR WATER

RATES, BILLING & PAYMENT

ABOUT EAWSD

EAWSD DOCUMENT LIBRARY



WELCOME TO EAWSD

EAWSD provides clean, safe, and reliable water services to almost 3,000 customers in the unincorporated area around Eldorado in Santa Fe County, New Mexico.

MY BILL/MY ACCOUNT

EYE-ON-WATER ACCOUNT

WATER NOTES NEWSLETTERS

CONTACT US

District Updates

Annual Summer Watering Restrictions will begin on 5/1/2024 to 8/31/2024

[Click here](#) for the District's updated and Board approved version of WRAMP.

CALENDAR

EAWSD Board Meetings are now routinely scheduled for the third Wednesday of each month. These meetings are held at the District office and are open to the public. Please see the calendar for updates or changes to this schedule.

AGENDA

The next Board Meeting is March


News & Notices

February 20, 2024 (updated)

Water Main Flushing

EAWSD will begin the annual **Water Main Flushing** of the entire water system on March 6th-March 31st (**Weather Permitting**), Monday through Friday from 8:30 AM - 4:00 PM. The purpose of this water main flushing is to remove mineral sediments and improve overall water quality. Click [HERE](#) for more details.

EAWSD **ALERT** Notification System

 EAWSD **ALERT** will serve

Telephone Numbers/Email

Customer Service & Billing

(505) 466-1085 (Option 1)
customer.support@EAWSD.org

Administration

(505) 466-2411 (Option 2)
info@EAWSD.org

Reporting a problem **AFTER** business hours or on holidays:

(505) 780-0090

Hours of Operation

Monday - Friday

8:00 am - 5:00 pm (MT)

Closed Holidays (see calendar)

Excerpt from EAWSD Website Homepage | Google CALENDAR OF EVENTS showing information about upcoming 3/27/2024 Public Rate Hearing.

(GMT-07:00) < **March 2024** > Today

Show past events this month

Sun 17	St. Patrick's Day
Wed 20	Board of Directors Meet 5:30pm - 7:00pm
Wed 27	EAWSD PUBLIC RATE HE 5:30pm - 7:00pm
Thu 28	Communications & Cust 10:00am - 11:30am
Sun 31	Easter Sunday

EAWSD PUBLIC RATE HEARING

🕒 Wednesday, March 27, 5:30 - 7:00 pm

📍 [EAWSD Public Conference Room @ 2 N. Chamisa Drive](#)

On Wednesday, 3/27/24, starting at 5:30 PM, a formal Public Hearing will be conducted to present the proposed 2025 - 2029 Rate Schedule. The Public Hearing will be presided over by Hearing Officer Peter Gould as certified by the NM PRC. Following the formal Public Hearing, and based on the Public Hearing record, the Hearing Officer will file a decision rejecting, amending, or adopting the proposed rate adjustment. Once the Hearing Officer has rendered his

[Copy to Google Calendar](#)

LEGAL	LEGAL	LEGAL	LEGAL	LEGAL
<p>LEGAL #92208</p> <p>STATE OF NEW MEXICO COUNTY OF SANTA FE FIRST JUDICIAL DISTRICT</p> <p>No. D-101-CV-2020-02425</p> <p>Gina Bazan, Plaintiff v. GILBERT SANDOVAL, ALBERT G. TALBOT, BRET M. HALE, AND HALESTONE, LLC., Defendants.</p> <p>NOTICE OF PENDENCY OF ACTION AGAINST BRET M. HALE, INDIVIDUALLY AND AS AGENT FOR HALESTONE, LLC.</p> <p>You are hereby notified that the above-named Plaintiff has filed a civil action against you in the above-entitled Court and case. The general object thereof being to recover damages from an accident that occurred on or about August 23, 2019; Unless Bret M. Hale and Halestone, LLC, serve a pleading in response to the Complaint in said cause on or before thirty (30) days after the last publication date of this Notice of Pendency of Action, judgment by default will be entered against you; and the attorneys for Plaintiff are Dennis K. Wallin, and Tyson Logan of The Spence Law Firm NM, LLC, located at 1600 Mountain Rd NW, Albuquerque, NM 87104. They may be reached by telephone at (505) 832-6363.</p> <p>PUB: Feb. 21, 28, Mar. 6, 2024</p> <div style="border: 1px solid black; padding: 5px; text-align: center;"> <p>To place a Legal Notice Call 986-3000</p> </div> <p>LEGAL #92262</p> <p>STATE OF NEW MEXICO COUNTY OF BERNALILLO SECOND JUDICIAL DISTRICT</p> <p>No. D-202- PB 2023-00254</p> <p>IN THE MATTER OF THE ESTATE OF Michael J. McCusty, DECEASED</p> <p>NOTICE TO CREDITORS</p> <p>NOTICE IS HEREBY GIVEN that the undersigned has been ap-</p>	<p>LEGAL #92291</p> <p>STATE OF NEW MEXICO COUNTY OF SANTA FE FIRST JUDICIAL DISTRICT COURT</p> <p>FILED 1st JUDICIAL DISTRICT COURT Santa Fe County 2/21/2024 3:11 PM</p> <p>KATHLEEN VIGIL CLERK OF THE COURT Marina Sisneros</p> <p>NO. D-101-PB-2024-00021</p> <p>In the Matter of the Estate of Marie Dorothy Martinez, Deceased</p> <p>NOTICE TO CREDITORS</p> <p>NOTICE IS HEREBY GIVEN that the undersigned has been appointed personal representative of the estate of the decedent. All persons having claims against the estate of the decedent are required to present their claims within four (4) months after the date of the first publication of any published notice to creditors or sixty (60) days after the date of mailing or other delivery of this notice, whichever is later, or the claims will be forever barred. Claims must be presented either to the undersigned personal representative at the address listed below or mailed to the First Judicial District Court of Santa Fe County, New Mexico, at 225 Montezuma Ave, Santa Fe, NM 87501.</p> <p>Dated: February 20, 2024</p> <p>/s/ Carolyn Gutierrez Carolyn Gutierrez Personal Representative c/o Esquibel Law Firm Attorney for the Personal Representative 1905 Wyoming Blvd. NE Albuquerque, NM 87112 (505) 275-3200</p> <p>Submitted by: ESQUIBEL LAW FIRM, P.A.</p> <p>/s/ Jordy L. Stern JORDY L. STERN 1905 Wyoming Blvd. NE Albuquerque, NM 87112 Tel: (505) 275-3200 Fax: (505) 275-3837</p> <p>Pub: Mar 6, 13, 20, 2024</p>	<p>LEGAL #92299</p> <p>NOTICE OF PUBLIC HEARING PURSUANT TO NMSA (1978) § 73-21-55(C)</p> <p>To All Customers of the Eldorado Area Water & Sanitation District:</p> <p>Pursuant to NMSA (1978) § 73-21-55(C), a public hearing will be held on Wed., Mar. 27, 2024, at 5:30 PM at the EAWS District Public Conf. Rm., 2 N. Chamisa Dr., in Eldorado, to consider a proposed Resolution to adjust rates, tolls, fees, or charges as proposed by the Eldorado Area Water & Sanitation District (EAWSD), before hearing officer Peter Gould. Participation will be allowed at the hearing in the following manner: The hearing officer shall (1) hear proponents and opponents of the proposal, (2) issue a decision rejecting, amending, or adopting the resolution for the proposed resolution to adjust rates, tolls, fees, or charges, and (3) within 30 days following the hearing, file his decision with the EAWSD Board of Directors. The hearing will be transcribed as required by law. Dates established for rendering the decision and resolution of the matters by the hearing officer after comments have been received will be explained at the hearing. A copy of the proposed resolution to adjust rates, tolls, fees, or charges may be obtained on the EAWSD website (www.EAWSD.org) or by calling the EAWSD Administrative Office at 505-466-2411.</p> <p>Attendees with disabilities who wish to participate in the public hearing and require auxiliary aids or services should contact the EAWSD Administrative office at 466-2411 or by email: admin.manager@EAWSD.org, by Fri., Mar. 15, so that appropriate accommodations can be made.</p> <p>Pub: Mar 6, 2024</p> <p>LEGAL #92343</p> <p>The New Mexico De-</p>	<p>LEGAL #92336</p> <p>STATE OF NEW MEXICO COUNTY OF SANTA FE FIRST JUDICIAL DISTRICT COURT</p> <p>No. D-101-CV-2023-01282</p> <p>NUSENDA FEDERAL CREDIT UNION, Plaintiff, v. KRISTOPHER VAN-DEHY, Defendant.</p> <p>NOTICE OF PENDENCY OF SUIT</p> <p>To Defendant Kristopher Vandehy. You are hereby notified that the above-named Plaintiff has filed a civil action against you in the above-entitled Court and cause, the general object thereof</p>	<p>LEGAL #92336</p> <p>STATE OF NEW MEXICO COUNTY OF SANTA FE FIRST JUDICIAL DISTRICT COURT</p> <p>No. D-101-CV-2023-01282</p> <p>NUSENDA FEDERAL CREDIT UNION, Plaintiff, v. KRISTOPHER VAN-DEHY, Defendant.</p> <p>NOTICE OF PENDENCY OF SUIT</p> <p>To Defendant Kristopher Vandehy. You are hereby notified that the above-named Plaintiff has filed a civil action against you in the above-entitled Court and cause, the general object thereof</p>

LEGAL #92336

TO: Respondent, MARTHA ARACELI GONZALEZ ESPARZA

NOTICE OF PENDENCY OF ACTION IN THE STATE OF NEW MEXICO to Respondent Martha Araceli Gonzalez Esparza, biological parent of Maya Araceli Mixcoatl Perez Gonzalez and Santiago de Jesus Perez., minors. You are hereby notified that Alejandro Perez Esparza, Petitioner, has filed a Petition for Dissolution of Marriage. If you do not enter a response and send the same to Petitioners' attorney, the Court may enter a default judgment in your absence. Regarding this petition, if you do not enter a response and send the same to Petitioners' attorney, the Court may enter a default judgment in your absence. Attorney for Petitioner is Susan E. Miller; 500 Fourth Street NW, Suite 1000; Albuquerque, New Mexico 87102; Telephone: 505-848-1800; susan.miller@modrall.com. Honorable Shannon Broderick Bulman, District Judge of the First Judicial District Court of the State of New Mexico, and the seal of the District Court of Santa Fe County, this 15th day of February, 2024.

Pub: Feb 28, Mar 6, 13, 2024

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LaTienda

AT ELDORADO

La Tienda Weekly Update 03/07/24

LaTiendaEldorado.shop

EAWSO to hold Formal Public Hearing to present proposed Rate Schedule for 2025 - 2029

Please consider joining the EAWSO Rate Study Advisory Committee at a formal **Public Hearing**, presided over by Public Hearing Officer, Peter Gould, to be held on **Wednesday, March 27th, beginning at 5:30 PM, at the Eldorado Area Water & Sanitation District's Public Conference Room located at 2 North Chamisa Drive, near the Eldorado Animal Clinic, off of Highway 285.**

Over the past year, the Eldorado Area Water & Sanitation District (EAWSO) Rate Study Advisory Committee has been conducting a Cost of Service and Rate Design Study aimed at evaluating our water utility's financial situation and recommending any needed adjustments to our current 2020 to 2024 rate schedule. At its regular Board meeting held on 2/21/24, the EAWSO Board used ratepayer feedback gathered at the informal Public Forum held on 1/31/24, during their deliberations, and before making any decision to formally adopt the rate adjustment scenario as presented at the informal Public Forum. The Board approved and adopted the proposed rate adjustment per Resolution No. 24-02-01.

After the formal Public Hearing, and based on the Public Hearing record, the Hearing Officer will file a decision rejecting, amending or adopting the proposed rate adjustment. Once the Hearing Officer has rendered his decision, and unless there is an appeal to the Board of the Hearing Officer's decision, the decision becomes final 20 days after it is published. Any proposed changes to the current rates will then take effect in January 2025.

LaTienda

AT ELDORADO

La Tienda Weekly Update 03/14/24

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NOTICE OF PUBLIC HEARING

presenting the proposed FY2025 to FY2029 Rate Schedule

Wednesday, March 27, 2024

@ 5:30 PM

EAWSD Public Conference Rm.

2 N. Chamisa Drive

The Eldorado Area Water & Sanitation District will hold a Public Hearing to consider the proposed FY2025 to FY2029 Rate Schedule to adjust Rates, Tolls, Fees or Charges.

Interested ratepayers are invited to attend the Public Hearing which will be conducted by an independent Hearing Officer certified by the New Mexico Public Regulation Commission.

If you require special accommodations to attend the Public Hearing (e.g. hearing and/or visual impairments), please contact the EAWSD Administrative Office at 466-2411 Ext. 226 or email: admin.manager@EAWSD.org by 3/20/2024.

ELDORADO AREA WATER & SANITATION DISTRICT

2 North Chamisa Drive, Suite A • Santa Fe, NM 87508 • (505) 466-2411

POSTING DATE: March 14, 2024



ELDORADO AREA WATER & SANITATION DISTRICT

2 N. Chamisa Dr., Suite A • Santa Fe, NM 87508 • (505) 466-2411

EXHIBIT D

ECIA confirmation of Marquee Posting

- Email confirmation from the GM at the ELDORADO COMMUNITY IMPROVEMENT ASSOCIATION (ECIA) confirming community Marquee posting of EAWSD 3/27/24 Public Hearing at local Agora shopping center and at the community center located on the corner of Amistad and Monte Alto. Posting date will start on 3/20/24 and end on 3/28/2024.

Anna Mondragon-Metzger

Subject: FW: EAWSD - Request to post Public Rate Hearing info. on ECIA Marquee

From: Julie Navarro <JNavarro@hoamco.com>
Sent: Tuesday, March 5, 2024 12:53 PM
To: Anna Mondragon-Metzger <a.mondragon@eawsd.org>; Ciara Walsh <CWalsh@hoamco.com>
Subject: RE: EAWSD - Request to post Public Rate Hearing info. on ECIA Marquee

Hi Anna,

Thank you for sending this over. I have added it to our marquee list.
Have a great day.

Regards,

Julie Navarro | General Manager, CMCA® 
Eldorado Community Improvement Association
T (505) 466-4248 Ex. 14
1 La Hacienda Loop
Santa Fe, NM 87508
www.eldoradosf.org

From: Anna Mondragon-Metzger <a.mondragon@eawsd.org>
Sent: Tuesday, March 5, 2024 12:44 PM
To: Ciara Walsh <CWalsh@hoamco.com>
Cc: Julie Navarro <JNavarro@hoamco.com>
Subject: EAWSD - Request to post Public Rate Hearing info. on ECIA Marquee
Importance: High

You don't often get email from a.mondragon@eawsd.org. [Learn why this is important](#)

I've attached a request to have information about our upcoming 3/27 Public Rate Hearing posted on ECIA's Marquee. Let me know if you have any questions or concerns.

Sincerely,
Anna Mondragon-Metzger
ADMINISTRATIVE PROJECT MANAGER

**ELDORADO COMMUNITY IMPROVEMENT
ASSOCIATION, INC.**

MARQUEE MESSAGE REQUEST FORM

Name of Applicant: ELDORADO AREA WATER & SANITATION DISTRICT

Phone Number: (505) 466-2411 EXT 226 (Anna)

Group or Committee: EAWSD Rate Study Advisory Committee

Date of Request 3/5/2024

Requested Date of Sign Placement: Start date: 3/20/2024 until 3/27/2024

**PLEASE NOTE: THERE ARE ONLY 3 LINES AND
17 SPACES PER LINE.**

Line 1: E A W S D _ _ P U B L I C _ _ R A T E

Line 2: H E A R I N G _ _ 3 / 2 7 _ _ 5 : 3 0

Line 3: 2 _ _ N _ _ C H A M I S A _ _ D R _ _ _

For Example:

Line 1: _ _ B O A R D _ _ M E E T I N G _ _

Line 2: _ _ _ _ O C T _ _ 2 _ _ 7 : 0 0 _ _ _

Line 3: _ _ _ M E E T _ _ A T _ _ E C I A _ _

Please note: Filling out the application does not mean you will automatically be placed on the sign.



ELDORADO AREA WATER & SANITATION DISTRICT

2 N. Chamisa Dr., Suite A • Santa Fe, NM 87508 • (505) 466-2411

EXHIBIT E

**Cumbre Court Reporting
Email Confirmation of availability for Public Hearing**

- 3/5/24 Email from Cumbre Court Reporting Service confirming that a court reporter will be assigned to transcribe the Public Hearing on 3/27/24.

Anna Mondragon-Metzger

Subject: FW: Information for 3/27/24 Public Hearing for the Eldorado Area Water & Sanitation District

From: cumbrecourt@comcast.net <cumbrecourt@comcast.net>
Sent: Tuesday, March 5, 2024 11:08 AM
To: 'Anna Mondragon-Metzger' <a.mondragon@eawsd.org>
Subject: RE: Information for 3/27/24 Public Hearing for the Eldorado Area Water & Sanitation District

Received. Thank you very much, Ms. Mondragon-Metzger. **We will provide this information to the court reporter.**

We will reach out if we have any further questions.

Thank you.

Mahlia Kendrick, Office Assistant
Cumbre Court Reporting Services, L.L.C
New Address
531 Harkle Road, Suite A
Santa Fe, New Mexico 87505
505-984-2244
Cumbrecourt@comcast.net

Please note:

- We confirm all jobs 24 hours in advance. If you do not hear from us the day prior, please get in touch with our Office, as it means we do not have you on the calendar. Our office will charge a cancellation fee to all departments canceled within 24 hours.

From: Anna Mondragon-Metzger <a.mondragon@eawsd.org>
Sent: Tuesday, March 5, 2024 11:01 AM
To: cumbrecourt@comcast.net
Subject: Information for 3/27/24 Public Hearing for the Eldorado Area Water & Sanitation District
Importance: High

I understand that you confirmed that you do have a Court Reporter available for our 3/27/24 Public Rate Hearing. Attached is a proof of the legal ad that will be published in tomorrow's (3/6/24) SF New Mexican that has a lot of the information, but I will summarize below.

We are a small water utility located in Eldorado just outside of Santa Fe that serves 3,200 customers. The Public Hearing will be conducted here at our office located at **2 N. Chamisa**

Drive in the Public Conference Room. The room has a capacity for 78 attendees. This is the third time we are conducting a Public Hearing to adjust Rates, Tolls & Fees and it does not generate a lot of public interest so I don't expect that there will be more than 28-30 people in attendance which is mostly comprised of Board and Committee members, our legal counsel, a couple of staff members and Management. The presiding officer is **Peter Gould** assisted by his daughter Kelly Gould. We have used Peter for all of our Public Hearings and he has been very good. The meeting is scheduled to start @ **5:30 PM** and will commence with a presentation given by the our Rate Study consultant, Nelisa Heddin and the Deputy General Manager, Steve King. My experience from previous Public Hearings is that it will probably last about 1.5 hours.

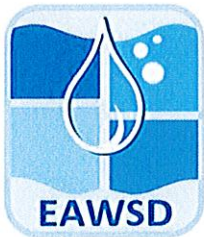
You will need to let me know what kind of set-up the Court Reporter would like. Also if you need more information, I would be happy to provide that as well.

Thank you very much for your assistance.

Sincerely,

Anna Mondragon-Metzger

ADMINISTRATIVE PROJECT MANAGER



**ELDORADO AREA WATER
AND SANITATION DISTRICT**

2 North Chamisa Drive | Suite A
Santa Fe, NM 87508

WEBSITE: <http://www.EAWSD.org>

Anna Mondragon-Metzger

Administrative Project Manager

(o) 505-466-2411

(c) 505-690-7167

admin.manager@EAWSD.org



Subscribe to the EAWSD elist to receive important water alerts and notifications via email by going to the website homepage at <http://www.eawsd.org/>, entering your email address and clicking on the 'Subscribe Now' link.

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